

Hsiao Tong (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 13 September 2022 6:06 PM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Hi Hsiao Tong

Please proceed.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, September 6, 2022 8:58 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

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URGENT

Dear Sirs/Mdm,

We refer to our mandate request dated 08/08/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 24 August 2022 9:57 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 08/08/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 8 August 2022 10:26 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Your ref: **SNM22D204885/C02/GBA1161H/THAMYL**

LKK ref : CC6/CTI22006569/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBA1161H(CHINA TAIPING) / SMZ6435Z(TP) /OTHERS ON 10/07/2022

We refer to the above matter.

GBF8899R -> GBA1161H(OI)-> SMZ6435Z(TP)

This is a 3 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "LC AUTOMOTIVE" at \$6,907.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,968.00	\$ 6,200.00
2. Loss of Rental (7days x \$150.00)	\$ 1,050.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 17,025.45	<u>\$ 6,907.45</u>

Surveyor recommended 5days for repair + 1PRS +1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 19 July 2022 10:23 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.

- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 18 July 2022 5:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Hi Mei Kwan

Attached.

Pw sent separately to u

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 14, 2022 12:26 PM
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D204885/C02/GBA1161H/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 13 July 2022 7:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMZ 6435Z at M/s LC Automotive on 12/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.