Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 12 August 2022 9:59 AM

To: Tiong Choon NG (PRIS)

Cc: Roger CHAN (PRIS); Mui Leng WONG (PRIS); Olivia Lau (LKKAuto); Bryan Ang

(LKKAuto); SUR

Subject: RE: Vehicle Appraisal Service

Dear Mr Ng,

The bench mark of rental for this type of lorry is reasonably \$350/- per day.

For an amicable settlement, the total claim of \$4,000/- is reasonable.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tiong Choon NG (PRIS) < NG_Tiong_Choon@pris.gov.sg>

Sent: Thursday, 11 August 2022 3:30 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Roger CHAN (PRIS) <Roger_CHAN@pris.gov.sg>; Mui Leng WONG (PRIS) <WONG_Mui_Leng@pris.gov.sg>; Olivia

Lau (LKKAuto) <olivialau@lkkauto.com> **Subject:** FW: Vehicle Appraisal Service

Hi, Shiau Chan,

As per conversation thru phone, appreciate your clarification on the following,

The purpose of engaging your company service is to provide assessment on the total claim amount (\$4000) by the claimant on this incident.

- 1. The workshop has stated that the Loss of use is for the cost incurred of renting a similar type of vehicle during the 4 days of repair to the vehicle YQ997M. However, in your amended report, it is stated as labour cost of carrying out the repair work, is it equivalent ??
- 2. Daily Rental Cost of a vehicle such as lorry may fetch \$350/ day, how about the daily rental cost of this type of 25 footer, with refrigerator Box and refrigeration equipment lorry?
- 3. Is \$4000 a reasonable total amount for this claim?

Appreciate your prompt reply, on the above, Thanks very much.

NG TIONG CHOON OC FINANCE & ADMIN CLUSTER A DID: 65469673 (Ext: 3673)



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From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com>

Sent: Friday, 5 August 2022 1:37 pm

To: Tiong Choon NG (PRIS) < NG Tiong Choon@pris.gov.sg>; SUR < sur@lkkauto.com>

Cc: Mui Leng WONG (PRIS) < WONG Mui Leng@pris.gov.sg>; Olivia Lau (LKKAuto) < olivialau@lkkauto.com>

Subject: RE: Vehicle Appraisal Service

Dear Mr Ng,

Refer to the tele-conversation between you and Guo Qiang.

Enclosed herewith amendment report of YQ 997M

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 14 July 2022 10:11 AM

To: 'Tiong Choon NG (PRIS)' < NG_Tiong_Choon@pris.gov.sg; Shiau Chan (LKKAuto) < siewsc@lkkauto.com;

assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Mui Leng WONG (PRIS)' < WONG Mui Leng@pris.gov.sg>; Olivia Lau (LKKAuto) < olivialau@lkkauto.com>

Subject: RE: Vehicle Appraisal Service

Dear Mr Ng,

Thank you for the email.

Dear Shiau Chan,

Please assist. Our ref: CS/SPS22006546/Gqy3

Thank you.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tiong Choon NG (PRIS) < NG Tiong Choon@pris.gov.sg>

Sent: Wednesday, 13 July 2022 5:16 PM

To: assignments@lkkauto.com

Cc: Mui Leng WONG (PRIS) < WONG Mui Leng@pris.gov.sg>; olivialau@lkkauto.com

Subject: RE: Vehicle Appraisal Service

Hi Yen,

Just to check whether the assessment report is ready?

Txs

NG TIONG CHOON OC FINANCE & ADMIN CLUSTER A DID: 65469673 (Ext: 3673)



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From: Tiong Choon NG (PRIS)

Sent: Wednesday, 6 July 2022 1:23 pm

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Mui Leng WONG (PRIS) < WONG Mui Leng@pris.gov.sg>; Roger CHAN (PRIS) < Roger CHAN@pris.gov.sg>;

'olivialau@lkkauto.com' <<u>olivialau@lkkauto.com</u>>

Subject: RE: Vehicle Appraisal Service

Hi Yan,

We have just issued PO nos 6000105465 to your company to carry out the service. As spoken yesterday, tomorrow 10am at site. I have already inform the claimant to allow your staff to enter the premises to assess the vehicle. .

I can be contacted at 91285960 if need to.

Appreciate your reply to acknowledge this email,

Txs

NG TIONG CHOON OC FINANCE & ADMIN CLUSTER A DID: 65469673 (Ext: 3673)



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From: Tiong Choon NG (PRIS) **Sent:** Tuesday, 5 July 2022 3:37 pm

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Mui Leng WONG (PRIS) < WONG Mui Leng@pris.gov.sg>; Roger CHAN (PRIS) < Roger CHAN@pris.gov.sg>

Subject: Vehicle Appraisal Service

Good afternoon, Yan,

On 3 Jan 22, vehicle YQ997M was hit by our sliding gate while driving through the sally port. The impact damaged the side of the lorry and scratched the advertisement on the lorry (please see attachment photo).

The vehicle is a **16-ton lorry** with a **25-footer** refrigerator box and refrigeration equipment to transport cold products. The vehicle owner is Polar Puffs Creams Pte Ltd.

We engage your service to ascertain whether the claim amount is reasonable especially on Loss of Use.

The vehicle is now park at,

- 1. Where is the vehicle parked?

 15 Woodlands Link S'pore 738726
- 2. What is the appropriate time / day for the accessor to view and access the vehicle?

 Monday to Friday, 9-11am
- 3. Any Point of contact (name and telephone) at the parking site for better coordination.

Please approach Guardhouse, inform guard the purpose of visit will do. The vehicle is parked at the main gate just beside guardhouse.

Please wait for our ePO send to your Company, Txs

NG TIONG CHOON
OC FINANCE & ADMIN CLUSTER A
DID: 65469673 (Ext: 3673)



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