

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 13 July 2022 2:58 PM
To: SUR; Yik (chanhoe.yik@cyclecarriage.com.sg)
Subject: RE: ERGO REF. CDMPG22001284 SLK8558E OD Claim-DOA: 29/6/2022

Dear Mr Yik,

As instructed by our client , please proceed to repair the **insured vehicle SLK 8558E (Excess \$500/-)**.

Repair cost Not Exceeding \$110,000 or whichever lower.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 8 July 2022 2:16 PM
To: chanhoe.yik@cyclecarriage.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin <support@insurlogic.net>
Subject: ERGO REF. CDMPG22001284 SLK8558E OD Claim

Hi LKK

Kindly input our Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Sent: Friday, 8 July 2022 1:09 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: FW: SLK8558E OD Claim

Dear Sir/Mdm,

Kindly arrange survey asap.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Yik Chan Hoe
Sent: Thursday, 7 July 2022 6:03 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: SLK8558E OD Claim

Dear Sir/Mdm,

Kindly arrange survey asap.

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

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