

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 8 July 2022 2:09 PM
To: Patrick Tia Jee Kiang; assignments@lkkauto.com; Admin A
Cc: Rama Moorthy S_O Suppiah; Kristy Tay Siew Hwa; Teo Kee Jin
Subject: RE: SNM22D204745/C02/SMD3996G/TAYHP / FW: SNC457J /TP CLAIM AGAINST SMD3996G /DOA26/06/2022/ LIABILITY CLEARANCE AND SURVEY

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with Sparkcar to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Sent: Thursday, 7 July 2022 4:15 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>
Subject: Fw: SNM22D204745/C02/SMD3996G/TAYHP / FW: SNC457J /TP CLAIM AGAINST SMD3996G /DOA26/06/2022/ LIABILITY CLEARANCE AND SURVEY

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Hi Irene,
Kindly arrange Kenneth Kong (LKK) for survey.
Car in workshop
Kenneth Kong (LKK)

Thank you
Patrick Tia
Customer Care Specialist(Accident Repair)

T:63837441 | M: 97288916

W: www.Sparkcarcare.com

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 7 July 2022 3:53 pm

To: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>;

Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>

Subject: RE: SNM22D204745/C02/SMD3996G/TAYHP / FW: SNC457J /TP CLAIM AGAINST SMD3996G /DOA26/06/2022/
LIABILITY CLEARANCE AND SURVEY

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WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,
Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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Irene Tay
Claims Department (Motor Division)

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 7 July 2022 2:10 PM
To: 'PatrickTia@sparkcarcare.com' <PatrickTia@sparkcarcare.com>; 'RamaMoorthyS@cdge.com.sg' <RamaMoorthyS@cdge.com.sg>; 'kristytay@sparkcarcare.com' <kristytay@sparkcarcare.com>; 'Teokeejin@cdge.com.sg' <Teokeejin@cdge.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D204745/C02/SMD3996G/TAYHP / FW: SNC457J /TP CLAIM AGAINST SMD3996G /DOA26/06/2022/ LIABILITY CLEARANCE AND SURVEY

Without Prejudice

Dear Irene,

Please conduct PRS for SNC457J.

Note: officer in charge Irene Tay 63896192.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Sent: Thursday, 7 July 2022 10:53 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>
Subject: SNC457J /TP CLAIM AGAINST SMD3996G /DOA26/06/2022/ LIABILITY CLEARANCE AND SURVEY

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Dear Claim,

Kindly refer to SAS attached and revert liability soonest.
To arrange for survey at 205 Braddell Road.

Thank you
Patrick Tia
Customer Care Specialist(Accident Repair)
T:63837441 | M: 97288916
W: www.Sparkcarcare.com

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