

Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 8 July 2022 11:28 AM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: EST - SNM22D204503C02 - ACCIDENT INVOLVING SMN2711R & SJK1128H DATED 25/6/2022
Attachments: PA05362022 - SJK 1128 H - AUDI Q3 1.4 TFSI S-TRONIC - REAR - CHINA (TP).pdf

Hi Team

Please arrange survey by Adrian Ling.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, June 29, 2022 7:18 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: EST - SNM22D204503C02 - ACCIDENT INVOLVING SMN2711R & SJK1128H DATED 25/6/2022

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Dear So chow,

Kindly assign Adrian Ling to survey our client vehicle.

Attached above is the estimate for your kind reference.

Thank you

**Best Regards,
Jennis Tan
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Tuesday, 28 June, 2022 11:25 PM

To: Claims <claims@premiumauto.com.sg>

Subject: RE: SNM22D204503C02 - ACCIDENT INVOLVING SMN2711R & SJK1128H DATED 25/6/2022

Dear George

We refer to your email of 28.06.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, June 28, 2022 11:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SJK 1128 H AND YOUR INSURED SMN 2711 R DATED 25/6/2022

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Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Please note that our client will be claiming for medical bill.

Kindly arrange for car survey on next Monday 4 July @230pm at 55 Ubi road 1 , owner waiting.

Thank you.

**Best regards,
George Wong
Claims advisor**

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

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