

Veron Chen (LKKAUTO)

From: Suann <suann@mova.com.sg>
Sent: Wednesday, 13 July 2022 9:17 AM
To: Veron Chen (LKKAUTO); SUR; 'MT_Claim_SG'
Cc: 'Ong Hock Kong'; menglee@mova.com.sg
Subject: RE: OD CLAIMS - GBD858G DOA 06/07/2022
Attachments: 13072022085605.pdf



Dear Veron,

Attached is the driving licence for your attention. The driver driving experienced has more than 20 years.
Please revise the policy excess.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6262 3377 ext - 0
Fax: +65 62643151



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 12 July 2022 14:34
To: Nitha; SUR
Cc: suann@mova.com.sg; 'Ong Hock Kong'; menglee@mova.com.sg
Subject: FW: OD CLAIMS - GBD858G DOA 06/07/2022

Dear Nitha,

As instructed by our client , please proceed to repair the **insured vehicle GBD 858G, Lump Sum Repair.**

Excess applicable = \$3100.00 (Section I excess \$600 + Young & Inexperienced driver excess \$2500) – driver has less than 2 years of driving experience.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 8 July 2022 10:26 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OD CLAIMS - GBD858G DOA 06/07/2022

Lonpac External - General

Our Ref: 22/22/22/VC05/026010 (Huey Ni's case)

Dear Yan,

FYNA. We shall advise the excess later

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Nitha <nitha@nova.com.sg>

Sent: Friday, 8 July 2022 10:25 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: suann@nova.com.sg; 'Ong Hock Kong' <hk.ong@nova.com.sg>; menglee@nova.com.sg

Subject: OD CLAIMS - GBD858G DOA 06/07/2022

Dear Sir / Mdm,

We would like to request to conduct survey for the above-mentioned vehicle today at 15 Fan Yoong Road.

Thank you,

Best Regards,

Nitha

Claims Officer

Nova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

