

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 15 July 2022 1:03 PM  
**To:** Ong Hock Kong; 'Nitha'; SUR  
**Cc:** suann@mova.com.sg; menglee@mova.com.sg  
**Subject:** RE: OD CLAIMS - GBD858G DOA 06/07/2022

Dear Nitha,

As instructed by our client, please proceed to repair the **insured vehicle GBD 858G, Part by Part repair, (excess \$600/-)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ong Hock Kong <hk.ong@mova.com.sg>  
**Sent:** Thursday, 14 July 2022 5:04 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; 'Nitha' <nitha@mova.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** suann@mova.com.sg; menglee@mova.com.sg  
**Subject:** RE: OD CLAIMS - GBD858G DOA 06/07/2022

Dear Veron,

Thanks for your authorisations for repair, unfortunately we unable to get used or oem parts for repairing.  
Kindly reconsider to part by part for repairing.

Thank You.

Best Regards,  
Ong

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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Tuesday, 12 July 2022 2:34 PM  
**To:** Nitha; SUR

**Cc:** [suann@nova.com.sg](mailto:suann@nova.com.sg); 'Ong Hock Kong'; [menglee@nova.com.sg](mailto:menglee@nova.com.sg)  
**Subject:** FW: OD CLAIMS - GBD858G DOA 06/07/2022

Dear Nitha,

As instructed by our client , please proceed to repair the **insured vehicle GBD 858G, Lump Sum Repair.**

**Excess applicable = \$3100.00** (Section I excess \$600 + Young & Inexperienced driver excess \$2500) – driver has less than 2 years of driving experience.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 8 July 2022 10:26 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: OD CLAIMS - GBD858G DOA 06/07/2022

## Lonpac External - General

Our Ref: 22/22/22/VC05/026010 (Huey Ni's case)

Dear Yan,

FYNA. We shall advise the excess later

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Nitha <[nitha@movva.com.sg](mailto:nitha@movva.com.sg)>

**Sent:** Friday, 8 July 2022 10:25 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [suann@movva.com.sg](mailto:suann@movva.com.sg); 'Ong Hock Kong' <[hk.ong@movva.com.sg](mailto:hk.ong@movva.com.sg)>; [menglee@movva.com.sg](mailto:menglee@movva.com.sg)

**Subject:** OD CLAIMS - GBD858G DOA 06/07/2022

Dear Sir / Mdm,

We would like to request to conduct survey for the above-mentioned vehicle today at 15 Fan Yoong Road.

Thank you,

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

