Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 12 July 2022 2:34 PM

To: Nitha; SUR

Cc: suann@mova.com.sg; 'Ong Hock Kong'; menglee@mova.com.sg

Subject: FW: OD CLAIMS - GBD858G DOA 06/07/2022

Dear Nitha,

As instructed by our client, please proceed to repair the insured vehicle GBD 858G, Lump Sum Repair.

Excess applicable = \$3100.00 (Section I excess \$600 + Young & Inexperienced driver excess \$2500) – driver has less than 2 years of driving experience.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Friday, 8 July 2022 10:26 AM

To: 'assignments' <<u>assignments@lkkauto.com</u>>
Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>

Subject: FW: OD CLAIMS - GBD858G DOA 06/07/2022

Lonpac External - General

Our Ref: 22/22/VC05/026010 (Huey Ni's case)

Dear Yan,

FYNA. We shall advise the excess later

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Nitha < nitha@mova.com.sg> Sent: Friday, 8 July 2022 10:25 am

To: MT_Claim_SG < < < claim@lonpac.com >

Cc: suann@mova.com.sg; menglee@mova.com.sg; menglee@mova.com.sg; menglee@mova.com.sg; menglee@mova.com.sg; menglee@mova.com.sg; menglee@mova.com.sg; menglee@mova.com.sg; menglee@mova.com; menglee@mova.com;

Subject: OD CLAIMS - GBD858G DOA 06/07/2022

Dear Sir / Mdm,

We would like to request to conduct survey for the above-mentioned vehicle today at 15 Fan Yoong Road.

Thank you, Best Regards,

Nitha

Claims Officer Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314





