

**Veron Chen (LKKAUTO)**

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Tuesday, 12 July 2022 1:53 PM  
**To:** Veron Chen (LKKAUTO); GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; SUR; assignments  
**Subject:** RE: OD CLAIMS - GBD858G DOA 06/07/2022

## Lonpac External - General

Hi Veron,

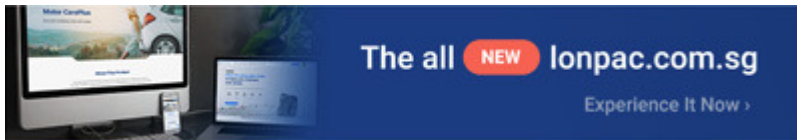
Please proceed to authorise repair at lump sum not exceeding \$9080.00 (including check items of \$2607.50) before excess and before GST. Check items to be verified.

Excess applicable = \$3100.00 (Section I excess \$600 + Young & Inexperienced driver excess \$2500) – driver has less than 2 years of driving experience.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 12 July 2022 10:20 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; ENG HUEY NI <hneng@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS - GBD858G DOA 06/07/2022

Dear Huey Ni,

Enclosed preliminary revised of vehicle GBD 858G  
Date of survey: 8/7/2022  
Number of days (estimated) : 10 days

**Lump Sum repair**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 8 July 2022 10:26 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: OD CLAIMS - GBD858G DOA 06/07/2022

## Lonpac External - General

Our Ref: 22/22/22/VC05/026010 (Huey Ni's case)

Dear Yan,

FYNA. We shall advise the excess later

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Nitha <[nitha@nova.com.sg](mailto:nitha@nova.com.sg)>

**Sent:** Friday, 8 July 2022 10:25 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [suann@nova.com.sg](mailto:suann@nova.com.sg); 'Ong Hock Kong' <[hk.ong@nova.com.sg](mailto:hk.ong@nova.com.sg)>; [menglee@nova.com.sg](mailto:menglee@nova.com.sg)

**Subject:** OD CLAIMS - GBD858G DOA 06/07/2022

Dear Sir / Mdm,

We would like to request to conduct survey for the above-mentioned vehicle today at 15 Fan Yoong Road.

Thank you,  
Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

