

Hsiao Tong (LKKAUTO)

From: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Sent: Thursday, 28 July 2022 9:56 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30 *** LKK REF: CC6/III22006532/Apa3

Dear Hsiao Tong,

As per the wordings of policy, anyone who is having the permission from insured to drive his car is acceptable provided he /she has a valid driving licence.

Kindly ask for letter or email from the policyholder to confirm that the insured has given his consent for this friend to drive.

And upload the letter and the driving licence of the friend in merimen.

We note that this a late reporting from insured's side, please get an explanation for that too.

As spoken, if cannot reach let me know.

Regards
Dhanya

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 28 July 2022 9:05 am
To: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30 *** LKK REF: CC6/III22006532/Apa3

Hi Dhanya,

Thank you for your email.

We noted that the relationship of the driver with insured is "Friend".

Please advise if any policy issue and whether we can proceed DS.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Sent: Wednesday, 27 July 2022 5:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30 *** LKK REF: CC6/III22006532/Apa3

Dear Mei,

Attached as requested.

Regards

Dhanya

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 27 July 2022 5:12 pm

To: Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30 *** LKK REF: CC6/III22006532/Apa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Sent: Friday, 15 July 2022 4:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30

Dear Mei,

Insured has not reported the accident.

We have sent the letter for the same.

Regards
Dhanya

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 15 July 2022 4:11 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Subject: RE: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Friday, July 8, 2022 4:01 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Subject: RE: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30

Dear Mei Kwan,

Noted with thanks.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 8 July 2022 3:36 pm
To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: RE: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30

Dear Sir / Madam,

TP GIA report has been uploaded in Merimen.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Friday, July 8, 2022 11:07 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: RE: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLW9366Y and let us have your report urgently.

This claim will be handled by Ms Dhanya.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Aside to Mei Kwan,

OI hasn't reported the accident yet.

Kindly provide the TP report to send NR letter.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 8 July 2022 10:47 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] - III ref : SMQ5394L ; DOA : 07.07.2022 @ 18:30

URGENT

Dear Sir / Madam,

We refer to the above matter.

Kindly assist to check whether LKK can proceed to survey and handle DS.

TP veh : SLW9366Y
III veh : SMQ5394L
DOA: 07.07.2022 @ 18:30
Wksp : tba

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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