Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 19 December 2022 11:52 AM

To: geraldpoh@lonpac.com
Cc: Admin A; MT_Claim_SG

Subject: [SEEK MANDATE] - 3rd party direct settlement SCY8866Z & your insured

YP6899D/DOA:07/07/2022/Est \$ *** LKK REF: CC4/LPC22006529/Epa3

Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SCY 8866 PARF value.pdf; TP LOD.pdf

Your ref: **21/22/22/VC00/026007** Our ref: CC4/LPC22006529/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP6899D(LONPAC) AND SCY8866Z(TP) ON 07/07/2022

We refer to the above matter.

It is a head to rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KAH MOTOR CO SDN BHD" at \$18,080.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 28,541.46	\$ 17,120.00 (\$16,000.00 + 7%GST)
2. Loss of Use (18days x \$150.00)	\$ 2,700.00	\$ 960.00 (16days x \$60.00)
Total	\$ 31,241.46	<u>\$ 18,080.00</u>

Surveyor recommended 12days for repair + 1PRS + 2Sunday + 1PH(11/07/22) = 16days.

Market Value	: \$ 47,000.00 (est)
LTA Rebate	: \$ 30,837.00 (est)
Nett Value	: \$ 16,163.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 14 July 2022 5:01 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: 3rd party direct settlement SCY8866Z & your insured YP6899D/DOA:07/07/2022/Est \$ *** LKK REF:

CC4/LPC22006529/Epa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, July 8, 2022 1:44 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: FW: 3rd party direct settlement SCY8866Z & your insured YP6899D/DOA:07/07/2022/Est \$

Dear Gerald,

Received with thanks.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Friday, 8 July 2022 1:24 PM

To: 'assignments' < assignments@lkkauto.com>

Subject: FW: 3rd party direct settlement SCY8866Z & your insured YP6899D/DOA:07/07/2022/Est \$

Lonpac External - General

resend

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN Sent: Friday, 8 July 2022 1:23 pm

To: Yan (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 3rd party direct settlement SCY8866Z & your insured YP6899D/DOA:07/07/2022/Est \$

Lonpac External - General

Our Ref : 21/22/22/VC00/026007

Dear Yan,

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) admin-d@lkkauto.com>

Sent: Friday, 8 July 2022 9:08 am

To: GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>> **Cc:** MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; 'assignments' <<u>assignments@lkkauto.com</u>>

Subject: RE: 3rd party direct settlement SCY8866Z & your insured YP6899D/DOA:07/07/2022/Est \$

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, 7 July 2022 4:58 PM

To: shng@honda.com.sg

Cc: MT Claim SG <mt claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: FW: 3rd party direct settlement SCY8866Z & your insured YP6899D/DOA:07/07/2022/Est \$

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sin Hai,

We are unable to comment on liability as our insured has yet to lodge the report.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK - Attn: Yan

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai < shng@honda.com.sg>
Sent: Thursday, 7 July 2022 2:12 pm

To: MT_Claim_SG < mt_claim@lonpac.com>

Subject: RE: 3rd party direct settlement SCY8866Z & your insured YP6899D/DOA:07/07/2022/Est \$

Dear All,

Please refer to the attached pdf, we are assisting our insured vehicle SCY8866Z to file a 3rd party claim against your insured vehicle YP6899D and to request for direct settlement.

Kindly assist and expedite to check the claim liability soonest.

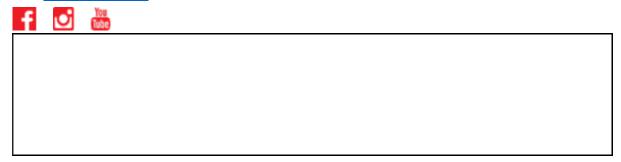
Please arrange for a survey as soon as possible.

Thank you and have a nice day, ©

Best Regards, **Ng Sin Hai** Senior Service Advisor Mandai Body Repair & Paint

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 255 Alexandra Road, Singapore 159937 DID/Mobile: 6471 5419 / 9072 1769





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