

## EzLyna (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 18 January 2023 4:16 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} SNM22D204730/C02/SJD5734T/CHEESC / FW: Direct Settlement - Accident Involving SJD5734T (OI : CTI - TBA) AND SMR6626G (TP : LKK REF - CC6/CTI22006522/Apa3) on 06/07/2022

[Confidential]

Hi Ezlyna,

Please proceed as proposed and LOU start offer from 7days.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

**Sent:** Wednesday, 18 January 2023 3:37 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** FW: {SEEK MANDATE] SNM22D204730/C02/SJD5734T/CHEESC / FW: Direct Settlement - Accident Involving SJD5734T (OI : CTI - TBA) AND SMR6626G (TP : LKK REF - CC6/CTI22006522/Apa3) on 06/07/2022

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Dear Jacqueline,

We refer to our tele-conversation.

For your approval please. Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)

**Sent:** Monday, 12 December 2022 4:54 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE] SNM22D204730/C02/SJD5734T/CHEESC / FW: Direct Settlement - Accident Involving SJD5734T (OI : CTI - TBA) AND SMR6626G (TP : LKK REF - CC6/CTI22006522/Apa3) on 06/07/2022

Your ref: SNM22D204730/C02/SJD5734T/CHEESC

LKK ref : CC6/CTI22006522/Apa3q2

Dear So Chow,

ACCIDENT INVOLVING SJD5734T (CHINA TAIPING) AND SMR6626G (TP) ON 06/07/2022

We refer to the above matter.

It is a rear ended case under BOLA 27. OI rear ended TP vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "JL PERFECT AUTOWORK PTE LTD" at \$6,887.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,508.96	\$ 6,400.00
2. Loss of Use (9 days x \$180)	\$ 1,620.00	\$ 480.00 (8 days x \$60)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 19,756.41</b>	<b>\$ 6,887.45</b>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Thursday, 10 November 2022 8:46 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D204730/C02/SJD5734T/CHEESC / FW: Direct Settlement - Accident Involving SJD5734T (OI : CTI - TBA) AND SMR6626G (TP : LKK REF - CC6/CTI22006522/Apa3) on 06/07/2022

[Confidential]

Hi Hsiao Tong

Please see attached insured GIA as requested.

Password logic: Insured and third party full vehicle nos (all in capitals and no spacing).

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, October 7, 2022 5:12 PM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM22D204730/C02/SJD5734T/CHEESC / FW: Direct Settlement - Accident Involving SJD5734T (OI : CTI - TBA) AND SMR6626G (TP : LKK REF - CC6/CTI22006522/Apa3) on 06/07/2022

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Dear Sirs/Mdm,

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)