

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 25 July 2022 11:03 AM  
**To:** fanny\_loi@tanchong.com; shuvosultan55@gmail.com  
**Subject:** RE: Claim Notification - ACCIDENT INVOLVING GBL 4451T(AIG) AND SFH 3607S AT/ALONG 951 BUKIT TIMAH ROAD, CONDOMINIUM RUBBISH CHUTE AREA ON 04/07/2022

Dear Sirs/Mdm,

Further to our below email.

We would like to request **for a copy of your driver's(Shuvo Abdur Razzak) driving licence & employment pass** for our necessary action.

Please take note that section 2 excess is applicable under your policy.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 13 July 2022 12:28 PM  
**To:** fanny\_loi@tanchong.com; shuvosultan55@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBL 4451T(AIG) AND SFH 3607S AT/ALONG 951 BUKIT TIMAH ROAD, CONDOMINIUM RUBBISH CHUTE AREA ON 04/07/2022

13 July 2022

**Metaquip TC Industrial Pte Ltd**

[By Email Only]

Driver: Shuvo Abdur Razzak

Dear Sir/Madam,

**You Ref: GBL4451T**

**Our Ref: CC6/AIG22006519/Apa3**

**ACCIDENT INVOLVING GBL 4451T(AIG) AND SFH 3607S AT/ALONG 951 BUKIT TIMAH ROAD, CONDOMINIUM RUBBISH CHUTE AREA ON 04/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SFH3607S against your insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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