

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 12 July 2022 3:39 PM
To: AutoInsure (Claims)
Cc: SUR
Subject: RE: OUR REF: M5418 SMQ3761Z DOA: 24/06/2022 OD CLAIM

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SMQ 3761Z** (Excess \$2,000.00).

Kindly assist to provide the provisional driving license requested by insurance.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AutoInsure (Claims) <claims01@autoinsure.com.sg>
Sent: Tuesday, 12 July 2022 12:01 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; janice.koh@allianz.sg
Subject: Re: OUR REF: M5418 SMQ3761Z DOA: 24/06/2022 OD CLAIM

Hi All,

We refer to the above matter and to your PRS on 9/7/2022.

Kindly let us have your authorization for repair soon.

Thank You.

Regards

did: (65) 3157 2624 / 3157 2628
mobile: (65) 9743 6363
e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd.
201437380M
6 Marsiling Lane S739145

t: (65) 3157 2626
f: (65) 6368 0081

w: www.autoinsure.com.sg
g.e: claims@autoinsure.com.sg

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On Sat, Jul 9, 2022 at 11:27 AM AutoInsure (Claims) <claims01@autoinsure.com.sg> wrote:

WITHOUT PREJUDICE

Dear All,

Kindly be reminded that we sent an email dated July 5th to conduct a Pre-Repair Survey for the said vehicle at our premises.

Thank You.

Regards

Mae

did: (65) 3157 2624 / 3157 2628
mobile: (65) 9743 6363
e: claims01@autoinsure.com.sg

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----- Forwarded message -----

From: **AutoInsure (Claims)** <claims01@autoinsure.com.sg>
Date: Tue, Jul 5, 2022 at 2:42 PM
Subject: OUR REF: M5418 SMQ3761Z DOA: 24/06/2022 OD CLAIM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

WITHOUT PREJUDICE

Dear All,

We attach physical estimates and GIA reports for your attention. Kindly arrange a surveyor to proceed PRI in our workshop.

On a separate note, please let us have your authorized repair confirmation and/or approval for the above OD case in your next reply.

Thank You.

Regards

Marvyn

did: (65) 3157 2624 / 3157 2628

mobile: (65) 8796 1913

e: claims01@autoinsure.com.sg

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