# **Celine Fong (LKKAuto)**

From: Celine Fong (LKKAuto)

**Sent:** Tuesday, 12 July 2022 12:14 PM

To: Claims; SUR

**Subject:** RE: OD CLAIM FOR SNE 2372 X, DOA: 03/07/2022

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SNE 2372X, (Excess \$1,100.00).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

### **Celine Fong**

## LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email:  $\underline{celinefong@lkkauto.com}$  | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 6 July 2022 7:03 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

**Subject:** RE: OD CLAIM FOR SNE 2372 X, DOA: 03/07/2022

Dear all,

Attached above is the estimate for your kind reference.

Best Regards, Kee Siang Lim Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

### e.\_claims@premiumauto.com.sg w.\_www.audi.com.sg

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From: Yan (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Tuesday, 5 July 2022 5:23 PM

To: 'Claims'; '- OD CLAIM'; assignments@lkkauto.com

**Subject:** RE: OD CLAIM FOR SNE 2372 X, DOA: 03/07/2022

Dear En Qi,

Noted with thanks.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

### **LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>

Sent: Tuesday, 5 July 2022 4:31 PM

To: 'CS A Team' <cs-a@lkkauto.com>; '- TP CLAIM' <admin-a@lkkauto.com>; '- OD CLAIM' <sur@lkkauto.com>; '-

Survey' <admin-d@lkkauto.com>

Cc: 'Claims' < claims@premiumauto.com.sg>

**Subject:** OD CLAIM FOR SNE 2372 X, DOA: 03/07/2022

Dear all,

Kindly register OD claim under AIG for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 07/07/2022 @10.30am Ubi. Owner Waiting.

Thank you.

# Best Regards, En Qi Lim Claims Administrator

## Premium Automobiles Pte Ltd (Reg No 199902271W)

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e.\_claims@premiumauto.com.sg w.\_www.audi.com.sg

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