

Veron Chen (LKKAUTO)

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Wednesday, 1 February 2023 10:19 AM
To: Veron Chen (LKKAUTO)
Cc: Kenneth Kong (LKKAUTO); Henry Lee (Ding Auto); SUR; Kenneth Ding; Accounts (Ding Auto)
Subject: Re: RE : AIS I OD CLAIM - SLD3980M - REF : ABRAISCL2022-00006-SL - FINALISE REPAIR

Dear Veron,

Noted, we are agreeable to your offer.
Kindly assist us to upload your offer in Merimen at your earliest convenience, thank you.

Best Regards,



Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6452 1208
Web www.dingauto.sg **Email** claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Wed, Feb 1, 2023 at 8:39 AM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Lynn,

WITHOUT PREJUDICE

Lump Sum should be \$18,600 (less 30%).

Will offer in merimen shortly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Tuesday, 31 January 2023 5:32 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Henry Lee (Ding Auto) <sa0406@dingauto.sg>; SUR <sur@lkkauto.com>; Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>
Subject: Re: RE : AIS I OD CLAIM - SLD3980M - REF : ABRAISCL2022-00006-SL - FINALISE REPAIR

Dear Veron,

We are agreeable to your offer.

Kindly assist us to upload your offer in Merimen at your earliest convenience, thank you.

Best Regards,



Lynn Yap
Claims Department

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Web www.dingauto.sg **Email** claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Tue, Jan 31, 2023 at 4:19 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Lynn,

“Without Prejudice”

We will be advising our Principal a cost of repair of LS \$21,300/- with 15 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>

Sent: Monday, 30 January 2023 4:43 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: Henry Lee (Ding Auto) <sa0406@dingauto.sg>; SUR <sur@lkkauto.com>; Kenneth Ding

<kenneth.ding@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>

Subject: Re: RE : AIS I OD CLAIM - SLD3980M - REF : ABRAISCL2022-00006-SL - FINALISE REPAIR

Dear Kenneth and Veron,

We would like to check and follow up on the finalize offer.

Kindly assist us to expedite the finalize offer as soon as possible, thank you.

Best Regards,



Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6452 1208
Web www.dingauto.sg **Email** claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

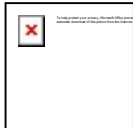
On Fri, Jan 13, 2023 at 10:23 AM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Kenneth and Veron,

We would like to check and follow up on the finalize offer.

Kindly assist us to expedite the finalize offer as soon as possible, thank you.

Best Regards,



Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6452 1208
Web www.dingauto.sg **Email** claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Wed, Jan 4, 2023 at 12:23 PM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Kenneth and Veron,

We would like to check and follow up on the finalize offer.

Kindly assist us to expedite the finalize offer as soon as possible, thank you.

Best Regards,



Lynn Yap
Claims Department

Phone +65 9385 8368 Office +65 6452 1208
Web www.dingauto.sg | Email claims@dingauto.sg
176 Sin Ming Drive #04-06 Singapore 575721

On Fri, Dec 30, 2022 at 10:02 AM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Kenneth/Veron,

Good day to you, we would appreciate it if you could assist us to expedite the finalize offer.
As a brand new year is approaching, we would like to close this claim as soon as possible, thank you

Best Regards,



Lynn Yap
Claims Department

Phone +65 9385 8368 Office +65 6452 1208
Web www.dingauto.sg | Email claims@dingauto.sg
176 Sin Ming Drive #04-06 Singapore 575721

On Wed, Dec 28, 2022 at 10:19 AM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Kenneth/Veron,

Good day to you, we would appreciate it if you could assist us to expedite the finalize offer.
As a brand new year is approaching, we would like to close this claim as soon as possible, thank you

Best Regards,



Lynn Yap
Claims Department

Phone +65 9385 8368 Office +65 6452 1208
Web www.dingauto.sg | Email claims@dingauto.sg
176 Sin Ming Drive #04-06 Singapore 575721

On Wed, Dec 21, 2022 at 4:57 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Kenneth,

Kindly assist finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Wednesday, 21 December 2022 4:29 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Henry Lee (Ding Auto) <sa0406@dingauto.sg>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>; Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>
Subject: Re: RE : AIS I OD CLAIM - SLD3980M - REF : ABRAISCL2022-00006-SL - FINALISE REPAIR

Dear Veron,

We would like to follow up on the finalize offer.

Kindly assist us to expedite the offer as soon as possible as new year is approaching, we would like to close this claim as soon as possible, thank you.

Best Regards,



Lynn Yap
Claims Department

Phone +65 9385 8368 Office +65 6452 1208
Web www.dingauto.sg | Email claims@dingauto.sg
176 Sin Ming Drive #04-06 Singapore 575721

On Sun, Nov 27, 2022 at 3:35 PM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Henry,

Kindly submit supplementary in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email : sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry Lee (Ding Auto) <sa0406@dingauto.sg>

Sent: Saturday, 26 November 2022 11:54 AM

To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>

Subject: RE : AIS I OD CLAIM - SLD3980M - REF : ABRAISCL2022-00006-SL - FINALISE REPAIR

Dear Kenneth,

Good day to you.

Kindly refer to the attached after paint photos for your perusal and

seek your approval.

We would like to finalise L/S repair as below :

Parts - \$22,270.00

S/N - \$400.00

Labour - \$2,520.00

Total : \$25,190.00 - 30% LS = \$17,633.00.

Kindly assist us to expedite this finalise repair asap. Hope to hear

from you soon. Thank you.

Henry Lee

Ding Auto Pte Ltd.