

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 7 July 2022 1:49 PM
To: June Phua (Cheng Hoe Motor); assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D204647/C02/YP4579R/LEEPG / FW: ENQUIRY OF LIABILITY -- GBF2339E
Attachments: 2339.pdf

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Thursday, 7 July 2022 12:53 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: Re: SNM22D204647/C02/YP4579R/LEEPG / FW: ENQUIRY OF LIABILITY -- GBF2339E

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Hi Cecilia,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

Pls advise has your insured's driver file the report and are you agree on DIRECT SETTLEMENT?

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Cecilia Lee
Sent: Thursday, July 7, 2022 12:44 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: SNM22D204647/C02/YP4579R/LEEPG / FW: ENQUIRY OF LIABILITY -- GBF2339E

Without Prejudice
Save As To Costs

Our reference: SNM22D204647/C02/YP4579R/LEEPG
Your reference: GBF2339E

Dear Sirs,

We refer to your email of 06/07/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 7 July 2022 11:55 am

To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D204647/C02/YP4579R/LEEPG / FW: ENQUIRY OF LIABILITY -- GBF2339E

Without Prejudice

Dear Cecilia,

Please conduct PRS for GBF2339E.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Wednesday, 6 July 2022 6:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ENQUIRY OF LIABILITY -- GBF2339E

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Dear Sir,

OUR CLIENT : GBF2339E

DA

TE O

F ACC : 3/7/22 @0655hrs

Y

OUR INS

URED : YP4579R

Attached our client report.

Pls advise has your insured's driver file the report and are you agree on **DIRECT SETTLEMENT?**

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719