Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Thursday, 7 July 2022 4:30 PM

To: Admin A; Admin-D (LKKAuto); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc: Admin; sltanjanettan@gmail.com

FW: ERGO REF. CDMFG22001323 ACCIDENT VEHICLE NO. SDM78K AND YP1854R ON Subject:

06072022 0730 (SGT) 338 ANCHORVALE CRES, SINGAPORE 540338 SERVICE ROAD

Attachments: 07062022_SDM78K_ERGO.pdf

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





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From: Janet Tan <sltanjanettan@gmail.com>

Sent: Thursday, 7 July 2022 3:23 pm

To: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: Re: ERGO REF. CDMFG22001323 ACCIDENT VEHICLE NO. SDM78K AND YP1854R ON 06072022 0730 (SGT) 338

ANCHORVALE CRES, SINGAPORE 540338 SERVICE ROAD

Dear Pauline,

We picked LKK.

Regards, Janet Tan Sent from my iPhone

On 7 Jul 2022, at 15:05, Pauline Soh pauline.soh@ergo.com.sg> wrote:

Dear Janet,

We would like to conduct a PRI survey, please refer to our list of surveyors:

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

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From: Janet Tan < sltanjanettan@gmail.com>

Sent: Thursday, 7 July 2022 9:54 am

To: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: Fwd: ACCIDENT VEHICLE NO. SDM78K AND YP1854R ON 06072022 0730 (SGT) 338

ANCHORVALE CRES, SINGAPORE 540338 SERVICE ROAD

Dear Pauline,

No reply from your side, pls help to assist this, thank you!

Regards, Janet Tan

----- Forwarded message -----

From: Janet Tan <sltanjanettan@gmail.com>

Date: Wed, Jul 6, 2022 at 4:08 PM

Subject: ACCIDENT VEHICLE NO. SDM78K AND YP1854R ON 06072022 0730 (SGT) 338 ANCHORVALE

CRES, SINGAPORE 540338 SERVICE ROAD

To: (Claims Department) < claims@ergo.com.sg >, dannysk yeo < dannyskyeo@gmail.com >

Dear Sirs,

We act for IRENE LUM the owner of motor SDM78K, who has appointed us, YSK AUTO WORKSHOP to act on their behalf to claim against your insured's vehicle no. SDM78K, in regard to the road traffic ACCIDENT VEHICLE NO. SDM78K AND YP1854R ON 06072022 0730 (SGT) 338 ANCHORVALE CRES, SINGAPORE 540338 SERVICE ROAD.

Please send us your surveyor company list to arrange the inspection.

Please be informed that the said motor-vehicle can be inspected at:-

YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6, #01-71
Autobay Singapore 417883
Contact PIC Mr. Danny Yeo at HP: 96

Contact PIC Mr. Danny Yeo at HP: 9640 2541

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any interviewing Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully Janet Tan (HP#9248 1057)

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