

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 10.08.2022

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SFW 999B / SMD 7244S ON 28.06.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SFW 999B**, which was involved in the captioned accident with your insured vehicle no: **SMD 7244S**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	1,284.00
2) Loss of Use (2days X S\$100)	\$	200.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>1,486.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechnauto.com.sg)

For FASTECH AUTO PTE LTD





**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, TANG KIM CHWEE ("the third party claimant")  
of 61C LORONG J TELOK KURAU SINGAPORE 425984 (address),  
owner of SFW 999B (vehicle no.) hereby authorize  
FASTECH AUTO PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SFW 999B that was  
damaged pursuant to the accident which occurred on 28.06.2022 (date) along  
PIE SINGAPORE (location)  
involving vehicle no/s SMD 7244S ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 07 day of JULY (month) 20 22 (year)

Signed by "the third party claimant"



Signed by "the workshop"

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **FASTECH AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,400.00** (Global Sum) for vehicle no. **SFW999B** that was damaged pursuant to the accident which occurred on **28/06/2022** (date) along (location) **PIE SLIP ROAD TO EUNOS LINK** involving vehicle no/s **SMD7244S**. This is pursuant to the inspection conducted on **07/07/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TANG KIM CHWEE** (the third party claimant") of vehicle no. **SFW999B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFW999B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of June (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

AIG Asia Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way #07-16  
Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 23066

Date : 27.07.2022  
Vehicle No : SFW 999B  
Make/Model : BMW 730Li  
Chassis/Eng# :  
Accident Date : 28.06.2022  
Claim No :  
Reference : 0722 -23066  
Policy No :

	Amount
To proceed on lump sum repair	SS 1200.00

E. & O. E.

Total : S\$	1200.00
GST @ 7% : S\$	84.00
<b>Amount Due : S\$</b>	<b>1284.00</b>



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMD7244S

Date of Accident

28/06/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **31/08/2021 - 30/08/2022**Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**Requested Date ..... **07/07/2022 10:44**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 22 December 2022 12:07 PM  
**To:** HowSiongLong  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMD 7244S AND SFW 999B ON 28/06/2022 16:30  
ALONG/AT PIE

Dear How Siong Long,

Our Ref: CC6/AIG22006495/Uga3

### **ACCIDENT INVOLVING SMD7244S (AIG) AND SFW999B AT/ALONG JUNCTION PIE SLIP ROAD TO EUNOS LINK ON 28/06/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SFW999B** against your insurance policy.

Based on the accident report and video footage from Third Party, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** HowSiongLong <[howsionglong@yahoo.com](mailto:howsionglong@yahoo.com)>  
**Sent:** Monday, 1 August 2022 12:27 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: ACCIDENT INVOLVING SMD 7244S AND SFW 999B ON 28/06/2022 16:30 ALONG/AT PIE



Hi Ms Chong

Thank you for the letter

A report was made on 28 June 2022 at Motor Image. The events leading to "late Reporting" is attached and was also sent to AIG via AIG website ( Compliant & Feed back )

Kindly advise next course of action.

Regards

How Siong Long  
Tel : 96877283

On Wednesday, 27 July 2022 at 03:15:56 pm SGT, Mei Kwan (LKKAuto) <[meikwan@lkkauto.com](mailto:meikwan@lkkauto.com)> wrote:

Our Ref: CC6/AIG22006495/Uga3  
AIG Ref: 6881204339SG

27 July, 2022

**How Siong Long**  
25 SPRINGSIDE GREEN THE BROOKS II  
#02-05  
SINGAPORE 786015

Dear Sirs,

**ACCIDENT INVOLVING SMD 7244S AND SFW 999B ON 28/06/2022 16:30 ALONG/AT PIE**

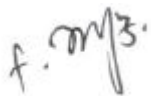
We, LKK Auto Consultants Pt Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centers. You may refer to your Certificate of Insurance for the list of the reporting centers.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Cecilia Chong  
Claims  
Tel : 6749 4274  
Fax: 6741 4108

Email : [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)

c.c. Claims Manager  
AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)




## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jul 2022 15:20	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	07 Jul 2022 15:20	<b>Clm Veh Model Changed</b>	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	07 Jul 2022 15:20	<b>Clm Created</b>	Reg No: SFW988B. Acct Date: 2022/06/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Jul 2022 15:20	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Jul 2022 15:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/19	[A] HOW MEI KWAN
6	07 Jul 2022 15:20	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Jul 2022 15:20	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	07 Jul 2022 15:20	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	07 Jul 2022 15:20	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	07 Jul 2022 15:20	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	07 Jul 2022 17:19	<b>Clm Registration Modified</b>	Reg No:SFW988B->SFW999B.	[A] HOW MEI KWAN
12	31 Jul 2022 00:06	<b>Clm Registration Modified</b>	Acct Time:00:00:00->16:30:00. Pol No:1800103907->1800103907-03.	[I] AIG OneClaim Integration User
13	02 Aug 2022 08:38	<b>Clm Registration Modified</b>	Acct Time:16:30:00->16:00:00. Pol No:1800103907-03->1800103907.	[I] Chan, Yoke Shi
14	30 Aug 2022 16:57	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	30 Aug 2022 16:57	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	30 Aug 2022 16:57	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2006/03/23.	[A] JOANNE LEE KHANG MIN
17	30 Aug 2022 16:57	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	22 Dec 2022 12:19	<b>Adj Mandate Request</b>	Cur.Req:1402.00:Liability: 100% (BOLA 15) OI encroached into TP lane. *Quantum: \$1,402.00 all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
19	06 Jan 2023 17:47	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tan, Bennie-WZ
20	06 Jan 2023 18:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/19. Mandate Remarks: Please amend the make and model of the TP vehicle. Also, please let us have your surveyor comment if the mirror was damaged as DOA on 28/06/2022 while only done on 07/07/2022.	[I] Tan, Bennie-WZ

## AUDIT TRAIL

No.	On	Audit	Remarks	By
21	06 Jan 2023 18:31	<b>Adj Mandate Set</b>	Maintained: Please amend the make and model of the TP vehicle. Also, please let us have your surveyor comment if the mirror was damaged as DOA on 28/06/2022 while only done on 07/07/2022.	[I] Tan, Bennie-WZ
22	06 Mar 2023 13:42	<b>Clim Veh Model Changed</b>	(204808) -> (204988) BMW 730LI 2.0 LED NAV HUD SR (A).	[A] Ezlyna
23	06 Mar 2023 13:43	<b>Clim Veh Model Changed</b>	(204988) -> (200105) BMW 730LI 3.0 (A).	[A] Ezlyna
24	24 May 2023 13:27	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Khoo, Kay-Eng
25	24 May 2023 13:59	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tan, Bennie-WZ
26	29 May 2023 11:42	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Khoo, Kay-Eng
27	19 Jun 2023 13:19	<b>Adj Mandate Request</b>	Cur.Req:1402.00:Liability: 100% (BOLA 15) *Quantum: \$1,402.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
28	22 Jun 2023 11:42	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/07/19. Mandate Remarks: Subj to all doc/billings verified in order, SAB.	[I] Tan, Bennie-WZ
29	22 Jun 2023 11:42	<b>Adj Mandate Set</b>	Approved:1402.00:Subj to all doc/billings verified in order, SAB.	[I] Tan, Bennie-WZ

Date From    
 Date To    
 Audit Type  

## ACTIVITY

[27/07/2022 15:17] HOW MEI KWAN:  
 OINR. To send out first letter. (via email only)  
 [18/07/2022 18:01] HOW MEI KWAN:  
 PENDING TP GIA

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2815276	07 Jul 2022 15:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFW988B	SMD7244S	11.00
2836569	30 Aug 2022 16:57:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFW999B	SMD7244S	11.00
2887173	22 Dec 2022 12:00:14	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SFW999B	Ezlyna	xx.xx
2969122	24 May 2023 14:16:40	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SFW999B	Tan, Bennie-WZ	xx.xx