

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 7 July 2022 10:28 AM
To: Zhang Xi; Ang Chong Boon; Seah Hai Hua; Linda Yeung Fook Mooi; SUR; assignments
Cc: Yao Tianhao; Veeneshraj Subramaniam; Adam Ng Yeow Hian
Subject: RE: SNM22D204737/C02/XE7073H/TANCHC / RE: SBS 6792J involved in an accident with XE 7073H on 01 Jul 2022

WITHOUT PREJUDICE

Dear Zhang Yi,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Zhang Xi <zhangxi@sbstransit.com.sg>

Sent: Thursday, 7 July 2022 10:27 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Ang Chong Boon <angcb@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>

Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Veeneshraj Subramaniam <VeeneshrajS@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>

Subject: Re: SNM22D204737/C02/XE7073H/TANCHC / RE: SBS 6792J involved in an accident with XE 7073H on 01 Jul 2022

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Hi Jacqueline,

Pls let surveyor contact me (Tel: 62444515) for survey today, preferable 2pm.
We're holding repair for survey since 1st July.

Cite our SIO Ang Chong Boon:

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to c**

To arrange for inspection:

SBST Workshop:

Workshop Address:

Bedok North Depot
1470 Bedok North
Ave 4
Singapore 489946
Fax: 624436811

Name of Contact person (s): Zhang Xi / Veeneshraj / Adam Ng Yeow Hian .

Office number: 6244 4515 / 6244 4517 (96774088).

Email of contact person: zhangxi@sbstransit.com.sg / VeeneshrajS@sbstransit.com.sg / adamngyh@sbstransit.com.sg

Thank you and best regards,

Simon Zhang Xi
Snr Technical Officer
Bedok North Workshop
SBS Transit Ltd
Tel: 62444515

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 7 July 2022 10:11

To: Ang Chong Boon <angcb@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>

Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Veeneshraj Subramaniam <VeeneshrajS@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>

Subject: RE: SNM22D204737/C02/XE7073H/TANCHC / RE: SBS 6792J involved in an accident with XE 7073H on 01 Jul 2022

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Without Prejudice

Our reference: SNM22D204737/C02/XE7073H/TANCHC

Your reference: SBS 6792J

Dear Sirs,

ACCIDENT INVOLVING XE 7073H & SBS 6792J ON 01/07/2022

We refer to your email of 06/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 7 July 2022 10:05 am

To: 'Ang Chong Boon' <angcb@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Veeneshraj Subramaniam <VeeneshrajS@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>

Subject: O/R: SNM22D204737/C02/XE7073H/TANCHC / RE: SBS 6792J involved in an accident with XE 7073H on 01 Jul 2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SBS 6792J (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ang Chong Boon <angcb@sbstransit.com.sg>
Sent: Wednesday, 6 July 2022 12:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>
Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Veeneshraj Subramaniam <VeeneshrajS@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>
Subject: SBS 6792J involved in an accident with XE 7073H on 01 Jul 2022

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Good day

Please be informed that an accident involving SBS Transit bus SBS 6792J and your insured vehicle no: XE 7073H had taken place at/along Tampines Concourse and Tampines Central 7 on 01 Ju; 2022 at 1803hrs.

Kindly let us know **within 2 working days from the date of this notice** if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you **within the next 2 working days**, we shall proceed to repair our vehicle without further notice to you.

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

To arrange for inspection:

SBST Workshop:

Workshop Address:
Bedok North Depot
1470 Bedok North
Ave 4
Singapore 489946
Fax: 624436811

Name of Contact person (s): Zhang Xi / Veeneshraj / Adam Ng Yeow Hian .
Office number: 6244 4515 / 6244 4517 (96774088).

Email of contact person: zhangxi@sbstransit.com.sg
/VeeneshraiS@sbstransit.com.sg/ adamngyh@sbstransit.com.sg.

Aside, Linda: AR 20221051

Thank you

Regards
Ang Chong Boon

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SBS Transit Ltd [Registration No. 199206653M]

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