

## Yan (LKK Auto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 7 July 2022 11:58 AM  
**To:** Paul Ong Qing Yong; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: SNM22D204741/C02/YQ6801E/LEEPG / FW: TP Claim - SLZ7564P; TP Vehicle YQ6801E DOA 05/07/2022  
**Attachments:** SW0D22760001\_06-07-2022\_140123.pdf; 2447\_001.pdf

[Strictly Confidential]

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Paul Ong Qing Yong <paul.ong@wearnes.com>  
**Sent:** Thursday, 7 July 2022 11:49 am  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Subject:** Re: SNM22D204741/C02/YQ6801E/LEEPG / FW: TP Claim - SLZ7564P; TP Vehicle YQ6801E DOA 05/07/2022

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Hi,

Please assign to LKK, the vehicle is in currently. Please arrange for PRS

Paul Ong  
Service Consultant  
Bodyshop & Paint

Wearnes Automotive Pte Ltd  
45 Leng Kee Road Singapore 159103  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Thursday, July 7, 2022 11:48:05 AM  
**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: SNM22D204741/C02/YQ6801E/LEEPG / FW: TP Claim - SLZ7564P; TP Vehicle YQ6801E DOA 05/07/2022

**Without Prejudice**  
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**Our reference: SNM22D204741/C02/YQ6801E/LEEPG**  
**Your reference: SLZ7564P**

Dear Sirs,

We refer to your email of 05/07/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 7 July 2022 11:25 am

**To:** 'paul.ong@wearnes.com' <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204741/C02/YQ6801E/LEEPG / FW: TP Claim - SLZ7564P; TP Vehicle YQ6801E DOA 05/07/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SLZ7564P.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Sent:** Wednesday, 6 July 2022 2:29 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** TP Claim - SLZ7564P; TP Vehicle YQ6801E DOA 05/07/2022

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Hi,

Please find attached for TP Claim.

Please advise if we are able to do direct settlement for this case, thanks.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
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[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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