

## **Shiau Chan (LKKAUTO)**

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 8 September 2022 5:40 PM  
**To:** 'Chee So Chow'; SUR  
**Subject:** RE: SNM22D204681C02 - ACCIDENT INVOLVING XE494Y & GBH2655G ON05/07/2022  
**Attachments:** GBH2655G IA.pdf

Dear So Chow,

Enclosed herewith preliminary advice of GBH 2655G.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA HIACE VAN TURBO 5DR MT (2982cc).

Best Regards,  
Shiau Chan (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
Sent: Thursday, 7 July 2022 10:28 AM  
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
Subject: RE: SNM22D204681C02 - ACCIDENT INVOLVING XE494Y & GBH2655G ON05/07/2022

Dear So Chow,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Chee So Chow <sochow.chee@sg.cntaiping.com>  
Sent: Thursday, 7 July 2022 6:36 AM  
To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
Subject: FW: SNM22D204681C02 - ACCIDENT INVOLVING XE494Y & GBH2655G ON05/07/2022

Hi Team

Please arrange survey by Kenneth.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879 Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: Albert Poon <[sitti1@singnet.com.sg](mailto:sitti1@singnet.com.sg)>  
Sent: Thursday, July 7, 2022 6:11 AM  
To: Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
Subject: RE: SNM22D204681C02 - ACCIDENT INVOLVING XE494Y & GBH2655G ON05/07/2022

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Hi sir  
Please arrange for kenneth kong

Thanks

Albert  
M: 96169634, 8458 1169

POON SIANG SEOW  
Sin Ming Autocity  
No.160 Sin Ming Drive, #05-13, S(575722)  
Tel: 6453 7511 Fax:6453 8046  
Email: [sitti1@singnet.com.sg](mailto:sitti1@singnet.com.sg)

-----Original Message-----

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]  
Sent: Thursday, 7 July, 2022 5:38 AM  
To: Albert Poon <[sitti1@singnet.com.sg](mailto:sitti1@singnet.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: RE: SNM22D204681C02 - ACCIDENT INVOLVING XE494Y & GBH2655G ON05/07/2022

Dear Albert

We refer to your email of 06/07/2022.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- |                  |                 |
|------------------|-----------------|
| 1. MARCUS CHUA   | 6. BEN CHUA     |
| 2. GARY SOON     | 7. MOHD TAUFIKH |
| 3. KENNETH KONG  | 8. NG YOU HAN   |
| 4. CHOW BO XIONG | 9. STEVE CHEN   |
| 5. ADRIAN LING   | 10. HENRY NG    |

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879 Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Csochow.chee%40sg.cntaiping.com%7C03b46a77882d41c196f408da5f9c7ada%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637927422950950788%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=t4edxCeWc0AndwRLX8bOEaMg6dULmkL%2Fw%2BcjDxm7nAY%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Csochow.chee%40sg.cntaiping.com%7C03b46a77882d41c196f408da5f9c7ada%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637927422950950788%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=O%2B3vbGbLtK5xTbB6Zb80tpQwdbUoyaQOZtiuOXyp5Wk%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Albert Poon <sitti1@singnet.com.sg>  
Sent: Wednesday, July 6, 2022 3:54 PM  
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
Subject: FW: 48HRS

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We waiting for your reply

Thanks

Albert  
M: 96169634, 8458 1169

POON SIANG SEOW  
Sin Ming Autocity  
No.160 Sin Ming Drive, #05-13, S(575722)  
Tel: 6453 7511 Fax:6453 8046  
Email: sitti1@singnet.com.sg

-----Original Message-----

From: Albert Poon [mailto:sitti1@singnet.com.sg]  
Sent: Wednesday, 6 July, 2022 8:31 AM  
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>  
Subject: 48HRS

Hi sir  
Please arrange to inspect the said vehicle

Thanks

Albert  
M: 96169634, 8458 1169

POON SIANG SEOW  
Sin Ming Autocity  
No.160 Sin Ming Drive, #05-13, S(575722)  
Tel: 6453 7511 Fax:6453 8046  
Email: sitti1@singnet.com.sg

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GBH2655G.pdf

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