

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 March 2023 12:00 PM
To: ENG HUEY NI
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE]- ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022 *** LKK REF: CC4/LPC22006479/Rga3 II Lonpac ref: 22/22/22/VC05/026000

Dera Sirs,

Please be informed that third party rejected our offer at \$5,151.80(all-in) and proposed \$5,473.20(all-in).

The summary of claim is as follows: -

	Our Last Offer	TP Proposed
1. Cost of Repair (with GST)	\$ 4,429.80 (with 7%GST)	\$ 4,471.20 (Revised due to GST implementation)
2. Loss of Use (4days x \$180.00)	\$ 720.00	\$ 1,000.00 (4days x \$250.00) - PRIVATE HIRED BUS, NOT PRIVATE
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,151.80	\$ 5,473.20

Please let us have your further mandate after review the matter.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, November 15, 2022 12:17 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022 *** LKK REF: CC4/LPC22006479/Rga3 II Lonpac ref: 22/22/22/VC05/026000

Lonpac External - General

Hi Hsiao Tong,

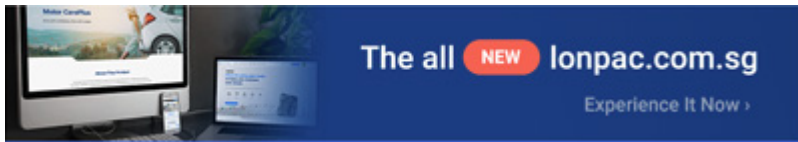
For rental, please try to offer \$600 to \$720 (\$150 to \$180 x 4d)

Therefore, total mandate is \$5,031.80 up to \$5,151.80

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 15 November 2022 11:46 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022
*** LKK REF: CC4/LPC22006479/Rga3 II Lonpac ref: 22/22/22/VC05/026000

Dear Sirs,

We refer to our email dated 07/10/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 October 2022 4:33 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022 ***
LKK REF: CC4/LPC22006479/Rga3 II Lonpac ref: 22/22/22/VC05/026000

Your ref: **22/22/22/VC05/026000**
Our ref : CC4/LPC22006479/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP5670G(LONPAC) AND CB7053E(TP) ON 28/06/2022

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer "SC AUTO INDUSTRIES (S) PTE LTD" at **\$5,431.80(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,966.60	\$ 4,429.80
2. Loss of Use (5days x \$450.00)	\$ 2,250.00	\$ 1,000.00 (4days x \$250.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$11,218.60	<u>\$ 5,431.80</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 18 July 2022 11:15 AM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022 *** LKK REF: CC4/LPC22006479/Rga3 Il Lonpac ref: 22/22/22/VC05/026000

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI [<mailto:hneng@lonpac.com>]

Sent: Friday, July 15, 2022 12:30 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022 *** LKK REF: CC4/LPC22006479/ga3 || Lonpac ref: 22/22/22/VC05/026000

Lonpac External - Confidential

Hi Cecilia,

Thank you for the video footage.

Agree that liability is against OI under BOLA S15.

Thank you.

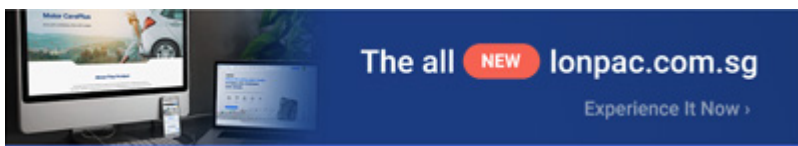
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, 15 July 2022 9:42 am

To: ENG HUEY NI <hneng@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022 *** LKK REF: CC4/LPC22006479/ga3 || Lonpac ref: 22/22/22/VC05/026000

Hi Huey Ni,

Attached a copy of TP video, liability down against OI based on BOLA S1.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Friday, 15 July 2022 8:41 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022 *** LKK REF: CC4/LPC22006479/ga3 || Lonpac ref: 22/22/22/VC05/026000

Lonpac External - Confidential

Hi Mei Kwan,

OI has finally reported. Please see the attached.

Thank you.

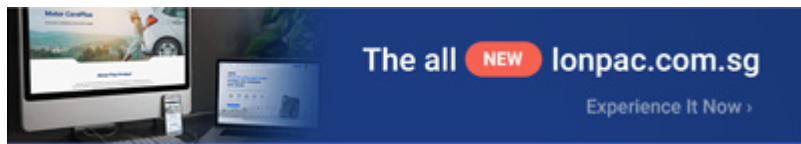
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 13 July 2022 10:03 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022 *** LKK REF: CC4/LPC22006479/ga3

Dear Gerald,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 6 July 2022 9:27 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022

Importance: High

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Wednesday, 6 July 2022 9:15 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; mt_claims@lonpac.com

Subject: RE: ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022

Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attach here are the GIA report for your reference.

We will sent you estimate once available.

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



SC AUTO

Global Standards, Local Support

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From: Raymond Ting

Sent: Monday, 4 July, 2022 2:41 PM

To: mt_claims@lonpac.com

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: ACCIDENT INVOLVING CB7053E AND YOUR INSURED YP5670C DATED ON 28/6/2022

Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm

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Attach here are the GIA report for your reference.

We will sent you estimate once available.

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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