

Your Ref : SNM20D202502/C02

Our Ref : 020294/07

Loh Kim Chah

Correspondence Address : (claims@kkinhin.com.sg)

c/o M/s K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Date : 4 Dec 2020

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00

Springleaf Tower

Singapore 079909

Motor Claims Dept

Dear Sir/Mdm

**ACCIDENT INVOLVING SKR380C AND SKV9973L ALONG JUNCTION OF BUKIT TIMAH
AND RACE COURSE ROAD ON 16 JULY 2020**

I am the owner of the m/vehicle PKR380C which was involved in the above accident.

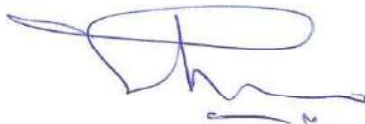
My vehicle sustained damages as a result of the said accident and I am now claiming against you for the followings:-

1. Costs of repairs		\$ 4,813.07
2. Loss of use of vehicle at \$230.00 (Hui Shoon Car Rental) per day for 04 day(s)		\$ 920.00
3. Police documents/Search fees		\$ 2.00
4. Surveyor report fee		\$
Total:		\$ 5,735.07 =====

Please advise whether you are prepared to settle my claim as outlined above. As I have yet to settle my repair bill with my repairers, I hereby authorise my repairers and/or their representatives to negotiate/compromise settlement of above claim on my behalf.

Looking forward to hear from you soon.

Yours faithfully,



encl.

Letter of Authorization

To Whom It May Concern

Accident on 16 July 2020 involving SKR380C / SKV9973L

Along Junction of Bukit Timah and Race Course Road

I/We Loh Kim Chah NRIC NO. SXXXX319C of

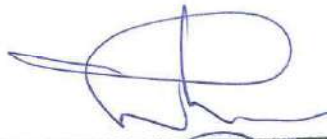
7 Tanjong Rhu Road #04-02 Singapore 436887

owner of Motor Vehicle Registration No. SKR380C insured by

NTUC Income Insurance Co-Operative Ltd under Policy No. 5097627136-02

do hereby authorize M/s K. Kim Hin Auto Pte Ltd as my/our
representative with full authority to write, negotiate and settle claim for damages on my/our
behalf against the owner and /or driver of Motor Vehicle Regn No. SKV9973L
in regard to the above mentioned accident

I /We also consent to the agreed settlement sum be made in favour of my/our representative,
M/s K. Kim Hin Auto Pte Ltd and the said
payment be forwarded to them to be construed as full and final discharge of my/our claim.



Owner's Signature & Company Stamp

16/07/2020

Date

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3086441900

Claim No : SNM20D202502

Claimant : LOH KIM CHAH

Amount : S\$5,500.00

Singapore Dollars Five Thousand Five Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKR 380C

Insured Vehicle No. : SKV 9973L

Date of Loss : 16/07/2020

Place of Accident : JUNCTION OF BUKIT TIMAH RD AND RACE COURSE RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MARCUS LAI LEE KOON

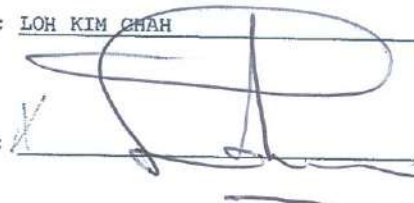
Driver Name : MARCUS LAI LEE KOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,500.00
	=====
TOTAL	S\$ 5,500.00
	=====

Claimant Name: LOH KIM CHAH NRIC No : SXXXX319C

Signature :  Date : 5 July 2022

金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-20,
Sin Ming AutoCity, Singapore 575722
Tel: 6452 7018 Fax: 6458 3895
Email: service@kkinhin.com.sg

No. : 24880

Vehicle Insured : SKV 9973 L
Accident Date : 16-Jul-2020

Date : 24-Jul-2020

Our Ref : 020294 (CHINA) / CARIN

PAGE : 1

LOH KIM CHAH (MR)
Singapore

COST OF REPAIR FOR LEXUS RX350 LUXURY AT(3456cc)(2017) SKR380C =====

1 pc rear bumper		995.00	
10 pcs rear bumper clips	@ S\$ 5.50	55.00	
1 pc rear bumper sponge		124.00	
1 pc rear bumper lower spoiler		361.00	
1 pc rear bumper parking sensor RH		418.00	
4 pcs rear bumper parking sensor brackets	@ S\$ 38.00	152.00	
1 pc tailgate		1,249.00	
1 pc tailgate glass moulding		107.10	
1 pc tailgate logo		195.00	
1 pc tailgate 'LEXUS' emblem		64.30	
1 pc tailgate 'RX350' emblem		77.60	

		3,798.00	
	Less 10% :	-379.80	

			3,418.20
1 pc tailgate glass sealant		40.00	sn
1 pc tailgate glass damping seal		20.00	sn
To remove, cut out damaged parts, panel beating, welding, align, refix and to renew affected parts.			400.00
To remove and refit rear windscreen glass and conduct water leak test			120.00
To remove and refit reverse sensor assy.			60.00



CO. REG. NO: 199402370D
GST NO: M2-0123250-3

AUTO PTE LTD

金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-20,
Sin Ming AutoCity, Singapore 575722
Tel: 6452 7018 Fax: 6458 3895
Email: service@kkimhin.com.sg

Vehicle Insured : SKV 9973 L
Our Ref : 020294

Page : 2
No. : 24880

portions.

	440.00

	4,498.20
Add 7% GST :	314.87

Total :	S\$ 4,813.07
	=====

Singapore Dollars Four Thousand Eight Hundred
and Thirteen and Cents Seven Only

金興(龔)汽車私人有限公司
K. KIM HIN AUTO PTE LTD



HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

17230

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No. <u>SRS 887</u>		Mileage Out <u>19498</u>	
Hirer: <u>LOH Low KIM CHAH</u>		Make & Model: <u>TOYOTA LEXUS RX 450H</u>		Auto / Manual <u>Auto</u>	
NRIC / Passport No: <u>S1076319C</u>		Date of Birth: <u>3.7.1946</u>		OUT : Date <u>20/07/20</u>	
Address: <u>7 TANJONG RHY ROAD</u>		Replace Veh No:		Mileage Out	
<u>#04-02</u>		OUT : Date		OUT : Time	
Driving Licence No: _____		Pass Date: _____			
Contact Number: <u>97833888</u>					
DRIVERS PARTICULARS (if different from Hirer)		CHARGES			
Appointed Driver: _____		Daily <u>4</u> @ \$ <u>230</u> per day <u>920.00</u>			
NRIC / Passport No: _____		Weekly @ \$ _____ per week			
Date of Birth: _____		Monthly @ \$ _____ per month			
Address: _____		Hours @ \$ _____ per hour			
Driving Licence No: _____		Others @ \$ _____			
Pass Date: _____					
Contact Number: _____		SUB-TOTAL \$ <u>920.00</u>			
New Insurance Policy Terms & Conditions as at 08-12-2010		PETROL LEVEL			
1. NOT PERMITTED TO DRIVE - Not Covered		Out E 1/4 1/2 3/4 F			
Driver Age 22 years old and below		In E 1/4 1/2 3/4 F			
Driver above Age 70 years old					
Driver less than 2 years Driving Experience		TOTAL CHARGES \$ <u>920.00</u>			
2. ADDITIONAL EXCESS - S\$3000.00					
Driver Age 23 to 25 years old with 2 years driving experience					
Driver Age 65 to 70 years old with 2 years driving experience					
<u>765400 old</u>					
REMARKS		IMPORTANT! FOR SINGAPORE USE ONLY			
<u>TOTAL EXCESS: \$5500.00</u>		Excess Liability: \$S2500.00			
		Malaysia Excess (With Prior Consent): _____			
		Hirer's Signature <u>[Signature]</u>			
		Additional Driver's Signature _____			

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
 - ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
 - THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
 - VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
 - IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>20.7.20</u>	<u>3:20pm</u>	<u>19498</u>	<u>[Signature]</u>	<u>[Signature]</u>

Third Party Insurer Enquiry

Our Ref No: GR-20-082887

Date of Request: 16/07/2020

Your Ref No:

Online Purchase

K Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date 16/07/2020
Enquiry By Lee Aik Ann, Simon
TP Vehicle No. SKV9973L
Accident Date 16/07/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKV9973L	China Taiping Insurance (Singapore) Pte. Ltd.	04/12/2019-03/12/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

SKR380c

TAX INVOICE

Our Ref No: GR-20-082887

Date of Request: 16/07/2020

Your Ref No: Online Purchase

K Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date 16/07/2020
Enquiry By Lee Aik Ann, Simon
TP Vehicle No. SKV9973L
Accident Date 16/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 30 October 2020 12:08 PM
To: eeklai2016@gmail.com
Subject: ACCIDENT INVOLVING SKV 9973L AND SKR 380C ON 16/07/2020

Our Ref: CC6/CTI20007525/Kds3

MARCUS LAI LEE KOON
107 SENNETT AVE
SINGAPORE 487106

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 9973L AND SKR 380C ON 16/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 30 October 2020 12:08 PM
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107 SENNETT AVE
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Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Dear Sir/Mdm

Enclosed are the following Letter of Demand documents for you to process the claim:

1. Letter of Demand
2. Cost of Repair Invoice
3. Hui Shoon Car Rental Agreement
4. GIA Search Fee
5. Letter of Authorization

We look forward to hearing from you.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018

Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 9/20/2021 4:46 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jacqueline

We refer to our previous email.

We will temporary close file at our end.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, September 20, 2021 3:05 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jacqueline

Please be informed that We have informed workshop that no amendment to be made on our DV, but no updates since then.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, July 19, 2021 11:05 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jacqueline

Please be informed that we are currently pending for workshop to return signed DV.

We shall submit once received.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, July 19, 2021 10:44 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jalin,

Kindly assist let us have the Signed DV asap.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tan Chew Chik Jacqueline

Sent: Monday, 14 June 2021 2:43 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin,

We are unable to change our DV.

Please let TP repairer to assist and explain on it.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 10 June 2021 9:56 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline

Third Party is not willing to sign the DV as he is uncomfortable with the last paragraph of the DV “ I acknowledge thatwithout admission of liability...”. Will it be possible for China Taiping Insurance to remove the sentence?

Kindly advise.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, June 10, 2021 8:01 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin,

Kindly update status.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Cecilia Low**Sent:** Wednesday, 31 March 2021 2:28 PM**To:** 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

[Strictly Confidential]

Dear Jaslin

Please proceed as proposed.

Thank you.

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All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Sent:** Friday, 19 March 2021 11:08 AM**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Subject:** RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Cecile

We refer to our mandate request on 18/02/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)**Sent:** Thursday, 18 February 2021 10:06 AM**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Cecilia

We seek your approval to offer repairer "**K.KIM HIN AUTO PTE LTD**" at **\$ 5,535.07 (all-in)**.

The summary is as follows: -

	Amount Approved	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,813.07 (\$4,498.20 +7%GST)	\$ 4,813.07 (\$4,498.20 +7%GST)
2. Loss of Use (04days x \$120.00)	\$ 480.00	\$ 720.00 Loss of Rental (04days x \$180.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ <u>5,295.07</u>	\$ <u>5,535.07</u>

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Thursday, 11 February 2021 11:55 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

[Strictly Confidential]

Dear Jaslin

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 1 February 2021 10:47 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKV9973L (CTI) AND SKR380C (TP) ON 16/07/2020

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "**K.KIM HIN AUTO PTE LTD**" at **\$ 5,295.07 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,878.40	\$ 4,813.07 (\$4,498.20 +7%GST)
2. Loss of Use (04days x \$230.00)	\$ 920.00	\$ 480.00 (04days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,800.40	\$ 5,295.07

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Friday, 22 January 2021 3:40 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Margaret KKH <margaret@kkinhin.com.sg>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502/C02 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

[Strictly Confidential]

Dear Sirs

Please let us have your update and survey report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: claims@kkinhin.com.sg <claims@kkinhin.com.sg>

Sent: Friday, 4 December 2020 3:14 PM

To: jaslinkok@lkkauto.com; admin-a@lkkauto.com

Cc: Cecilia Low <cecilia.low@sg.cntaiping.com>; Margaret KKH <margaret@kkinhin.com.sg>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: Fw: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin (LKK)

We understand that you are the officer in charge, re-send the following Letter of Demand documents for you to process the claim:

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkimhin.com.sg

Sent: Friday, December 04, 2020 11:12 AM

To: claimsdept@sg.cntaiping.com ; cecelia.low@sg.cntaiping.com

Cc: Margaret KKH

Subject: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Sir/Mdm

Enclosed are the following Letter of Demand documents for you to process the claim:

1. Letter of Demand
2. Cost of Repair Invoice
3. Hui Shoon Car Rental Agreement
4. GIA Search Fee
5. Letter of Authorization

We look forward to hearing from you.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 6/14/2021 3:14 PM

To: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>

WITHOUT PREJUDICE

Dear Carin

We have checked with our Principal. However, we are unable to change our DV.

Please assist to explain to your client.

Kindly provide us addendum form and Rental Agreement with the correct surname of your client.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, April 9, 2021 3:19 PM

To: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Carin

As spoken with Meikwan,

Kindly assist to amend GIA report and Rental Agreement with the correct surname.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Friday, 9 April 2021 3:04 PM
To: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Margaret KKH <margaret@kkimhin.com.sg>
Subject: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Mei Kwan

As spoken, our client is not willing to sign the DV as he is uncomfortable with the last paragraph of the DV “ I acknowledge thatwithout admission of liability...”. Will it be possible for China Taiping Insurance to remove the sentence and resend the DV.

By the way, our client’s surname is Loh instead of Low, please amend accordingly and look forward to hearing from you soon.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, March 31, 2021 4:51 PM
To: claims@kkimhin.com.sg
Cc: Margaret KKH ; Admin A
Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Discharge Voucher](#) enclosed and return to us(LKK) for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Wednesday, March 31, 2021 4:00 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin

Thank you for your email dated 31 Mar 2021.

For a quick and amicable settlement, could we reach a global sum @\$5,500/- ? Please send us dv if agreeable.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, March 31, 2021 2:33 PM
To: claims@kkimhin.com.sg
Cc: Margaret KKH ; Admin A
Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$ 5,400.00 (all-in)**.

Please confirm acceptance.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Friday, March 19, 2021 11:08 AM
To: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Please be informed that we are currently pending for approval from our principal, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Sent: Friday, 19 March 2021 10:57 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin

Reference to our email dated 15 Feb 2021.

Please advise is there any update for the abovementioned ?

Look forward to your reply soon.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018

From: claims@kkimhin.com.sg

Sent: Monday, February 15, 2021 10:30 AM

To: Jaslin Kok (LKK Auto)

Cc: Margaret KKH ; Admin A

Subject: Re: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin

Happy Lunar New Year !

Reference to your email dated 11 Feb 2021.

We are of the view that your offer is too low for Rental (our client's vehicle is a Lexus 3456cc). However, for the purpose of an amicable settlement, we are prepared to accept an offer of **\$5,535.07** as follows:

Cost of repair \$4,813.07
Rental (\$180 x 4 days) \$ 720.00
Gia Search Fee \$ 2.00

Look forward to your reply soon.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Thursday, February 11, 2021 12:00 PM
To: claims@kkimhin.com.sg
Cc: Margaret KKH ; Admin A
Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$ 5,250.00 (all-in)**.

Please confirm acceptance.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 4 December 2020 3:21 PM
To: claims@kkimhin.com.sg
Cc: Margaret KKH <margaret@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

WITHOUT PREJUDICE

Hi Carin

We acknowledge receipt of your email dated 04/12/2020.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte LtdPhone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>**Sent:** Friday, 4 December 2020 3:14 PM**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Cc:** cecilia.low@sg.cntaiping.com; Margaret KKH <margaret@kkimhin.com.sg>; claimsdept@sg.cntaiping.com**Subject:** Fw: LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Jaslin (LKK)

We understand that you are the officer in charge, re-send the following Letter of Demand documents for you to process the claim:

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018

From: claims@kkimhin.com.sg**Sent:** Friday, December 04, 2020 11:12 AM**To:** claimsdept@sg.cntaiping.com ; cecilia.low@sg.cntaiping.com**Cc:** Margaret KKH**Subject:** LOD – O/REF:020294/07, CHINA REF: SNM20D202502 - ACC INVLG SKR380C & SKV9973L ON 16 JULY 2020

Dear Sir/Mdm

Enclosed are the following Letter of Demand documents for you to process the claim:

1. Letter of Demand
2. Cost of Repair Invoice
3. Hui Shoon Car Rental Agreement
4. GIA Search Fee
5. Letter of Authorization

We look forward to hearing from you.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018