

## Celine Fong (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 6 July 2022 9:18 AM  
**To:** 'Henry, Irene James'; assignments; SUR  
**Subject:** RE: SOMPO REF:CMTD2202303/MYE/RE: PRI ARRANGEMENT FOR SMJ 2603 R - HYUNDAI ACCENT

Dear Irene,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Henry, Irene James <irene.henry@sompo.com.sg>  
**Sent:** Tuesday, 5 July 2022 4:52 PM  
**To:** assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>  
**Cc:** Summer (LKK Auto) <admin-d@lkkauto.com>  
**Subject:** FW: SOMPO REF:CMTD2202303/MYE/RE: PRI ARRANGEMENT FOR SMJ 2603 R - HYUNDAI ACCENT

Dear LKK AUTO,

Kindly assist to conduct the mentioned pre repair inspection.

Both SAS reports as attached.

Password : SOMPO2303

**Note: \* Currently working from home.**

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555



**SOMPO**  
INSURANCE

Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Henry, Irene James

**Sent:** Tuesday, July 5, 2022 4:46 PM

**To:** Benz Rally <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Subject:** RE: SOMPO REF:CMTD2202303/MYE/RE: PRI ARRANGEMENT FOR SMJ 2603 R - HYUNDAI ACCENT

Without Prejudice

Our Reference : CMTD2202303/MYE

Your Reference: SMJ 2603 R

Dear Sirs,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

**Note: \* Currently working from home.**

Best Regards

**Irene Henry**

Claims Division

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**From:** Benz Rally <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Sent:** Tuesday, July 5, 2022 2:15 PM

**To:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** Re: SOMPO REF:CMTD2202303/MYE/RE: PRI ARRANGEMENT FOR SMJ 2603 R - HYUNDAI ACCENT

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Hi Irene

My client does not want to consider your surveyors, wonder does your office wish to consider surveyors from Harvester Appraisal or Allied Auto Appraisal.

Regards

Jackie Koh  
Admin

On Tue, 5 Jul 2022 at 12:46, Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)> wrote:

Our Reference: CMTD2202303/MYE

Your Reference: SMJ 2603 R

**Without Prejudice**

Date: 05.07.2022

**Attention:**

**M/S SV AUTOWORKS PTE LTD**

Dear Sirs,

## ACCIDENT INVOLVING SLF 5631Y & SMJ 2603R ON 03.07.2022

We refer to your Notice of Accident via email dated 04.07.2022.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 6322 4667 / [melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Motor Surveyor		Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

**Note: \* Currently working from home.**

Best Regards

**Irene Henry**

Claims Division

**D:** 6322 4618 | **T:** 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

[50 Raffles Place, #03-03](#) Singapore Land Tower, Singapore 048623

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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Sent:** Monday, July 4, 2022 3:50 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** FW: PRI ARRANGEMENT FOR SMJ 2603 R - HYUNDAI ACCENT

Hi Colleagues,

PRI email for your attention and necessary action.

Best Regards

**Raba'ah Mohd Ali**

Claims Division

**Sompo Insurance Singapore Pte. Ltd.**

[50 Raffles Place, #03-03](#) Singapore Land Tower, Singapore 048623

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**From:** Benz Rally <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Sent:** Monday, July 4, 2022 3:32 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** Fwd: PRI ARRANGEMENT FOR SMJ 2603 R - HYUNDAI ACCENT

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Dear Office

Kindly assist to arrange PRI for the said vehicle.

3P VEH NO – SLF 5631 Y

DOA – 03/07/2022

3P INS – SOMPO

**SV AUTOWORKS PTE LTD**

[BLK 8 KAKI BUKIT AVE 4](#)

PREMIRE @ KAKI BUKIT #02-24

S(415875)

Tel : 6242 4328 Ms Low

Regards

Jackie Koh

Admin