

Yan (LKK Auto)

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 6 July 2022 12:04 PM
To: 'Irene Tay'; 'Oracle Law Corp'; 'Admin A'; assignments@lkkauto.com
Subject: RE: URGENT - PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9839 || CHINA TAIPING REF: SNM22D204602/C02/GBF5573A/TAYHP

Dear Irene,

Thank you for the assignment.

Please provide workshop details.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 6 July 2022 11:48 AM
To: Oracle Law Corp <mail@oraclelaw.sg>; Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com
Subject: RE: URGENT - PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9839 || CHINA TAIPING REF: SNM22D204602/C02/GBF5573A/TAYHP

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with ORACLE LAW to conduct survey.

Aside to ORACLE LAW;

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Wednesday, 6 July 2022 10:55 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: FW: URGENT - PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9839 || CHINA TAIPING REF: SNM22D204602/C02/GBF5573A/TAYHP

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IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING YN 2491H & GBF 5573A AT ANG MO KIO INDUSTRIAL PARK 2 ON 30-06-2022 @ 1.55 P.M.

1. We refer to your email on even date your list of motor surveyors.
2. We are instructed by our clients that they are not agreeable to the appointment of any one of the surveyors named in your said list. We are instructed to propose Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd to conduct a joint pre-repair survey.
3. Kindly let us know **within the two (2) working days** whether you agree to our client's said proposal failing which you are deemed to have agreed to the appointment Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd.

Regards

Pauline Ong 王慧玲
Director



• Advocates & Solicitors •

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, July 5, 2022 7:08 PM

To: Oracle Law Corp <mail@oraclelaw.sg>

Cc: Oracle Law Corp <mail@oraclelaw.sg>

Subject: RE: SNM22D204602/C02/GBF5573A/TAYHP / FW: URGENT - PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9839 || CHINA TAIPING REF: INSURER OF GBF 5573A

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 4 July 2022 1:59 PM

To: mail@oraclelaw.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D204602/C02/GBF5573A/TAYHP / FW: URGENT - PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9839 || CHINA TAIPING REF: INSURER OF GBF 5573A

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for YN2491H.

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Monday, 4 July 2022 9:39 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: URGENT - PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9839 || CHINA TAIPING REF: INSURER OF GBF 5573A

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IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING YN 2491H & GBF 5573A AT ANG MO KIO INDUSTRIAL PARK 2 ON 30-06-2022 @ 1.55 P.M.

We enclose herein a copy of pre-repair notification of even date for your immediate attention and action.

Regards

Alvin Ong



• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860