

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 12 July 2022 12:01 PM
To: Patrick Tia Jee Kiang; SUR
Cc: Rama Moorthy S_O Suppiah; Kristy Tay Siew Hwa; Teo Kee Jin; Danny Ng Shu Hao
Subject: RE: [EXTERNAL] - SNB5395B /ODWR CLAIM/DOA20/06/2022/ SURVEY

Dear Patrick,

Please be informed that the excess of SNB 5395B is \$1500.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 12 July 2022 11:45 AM
To: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; SUR <sur@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Danny Ng Shu Hao <dannyng@cdgrentacar.com.sg>
Subject: RE: [EXTERNAL] - SNB5395B /ODWR CLAIM/DOA20/06/2022/ SURVEY

Dear Patrick,

Please refer to the attachment.

Dear Priya,

Kindly advise on policy excess.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Sent: Tuesday, 12 July 2022 10:33 AM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Danny Ng Shu Hao <dannyng@cdgrentacar.com.sg>
Subject: Fw: [EXTERNAL] - SNB5395B /ODWR CLAIM/DOA20/06/2022/ SURVEY

Dear Claim,

Car surveyed on 06/07/2022. Kindly advise on the authorisation to repair.

Thank you
Patrick Tia
Customer Care Specialist(Accident Repair)
T:63837441 | M: 97288916
W: www.Sparkcarcare.com

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 6 July 2022 10:25 am
To: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; sur@lkkauto.com <sur@lkkauto.com>; admin-a@lkkauto.com <admin-a@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Subject: RE: [EXTERNAL] - SNB5395B /ODWR CLAIM/DOA20/06/2022/ SURVEY

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle SNB5395B and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly create OD claim & upload this survey request email to merimen.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Sent: Tuesday, 5 July 2022 6:38 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Rama Moorthy S_O Suppiah <RamaMoorthyS@cdge.com.sg>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>
Subject: [EXTERNAL] - SNB5395B /ODWR CLAIM/DOA20/06/2022/ SURVEY

Dear Claim,

Kindly arrange for survey at Braddell

Thank you
Patrick Tia

Customer Care Specialist(Accident Repair)

T:63837441 | M: 97288916

W: www.sparkcarcare.com

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]