

SM AUTOMOTIVE

Our Ref : SJB3888G
Your Ref : SJF11T
Date : 10th Oct 2022

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SJB3888G & SJF11T AT SERANGOON GARDEN CIRCUS ON 30.06.2022 @ 09:30HRS

We are instructed by **TAN SOON KHOON** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SJB3888G** was damaged by vehicle **SJF11T** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:


| | |
|------------------------------|--------------------|
| 1) Repair Costs (Inc 7% gst) | \$ 8,025.00 |
| 2) Loss of Use for 04 days | \$ 1,000.00 |
| 3) LTA Search Fees | \$ 2.00 |
| | <u>\$ 9,027.00</u> |

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum \$ 9,027.00 made payable to us, SM AUTOMOTIVE in the next 14 days.

Yours faithfully,


SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on 30 JUNE 2022

Involving Vehicles SJB 3888G & SJF 11T

Along Open Car park driveway at 16 Tannery Lane S347778.

I/We, the registered owner/driver of vehicle registration no: SJB 3888G
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: TAN SOO KHOON

NRIC No.: S0157517A

Date: 04/07/2022

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00132472105 Claim No : SNM22D204600/C02/ SJF11T/LEWLC
Claimant : TAN SOON KHOON
Amount : **S\$8,347.00**
SINGAPORE DOLLARS EIGHT THOUSAND THREE HUNDRED FORTY SEVEN
ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SJB3888G
Insured Vehicle No. : SJF11T

Date of Loss : 30/06/2022
Place of Accident : 16 TANNERY LANE OSCP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : IVIE PEH SHER NGIM
Driver Name : IVIE PEH SHER NGIM

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|---|-----|---------------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 8,025.00 |
| (3) Loss of Use/ Rental/Earning | S\$ | 320.00 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 2.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| TOTAL | | S\$ 8,347.00 |

Claimant Name: Tan soo khoon

NRIC No : 50157517A

Signature : 

Date : 14.12.2022

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No : 53231488C

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: TAN SOON KHOON

Invoice No : SMPL2210-0174

Date : 10-Oct-22

Date of Accident : 30-Jun-22

Vehicle No. : SJB3888G

Model Type : MER E200

| Descriptions | | Amount |
|----------------------|--|------------|
| Lump Sum Repair Cost | | 7,500.00 |
| GST 7% | | : 525.00 |
| Total | | : 8,025.00 |

SIN DOLLARS: EIGHT THOUSAND AND TWENTY FIVE ONLY




INSURER ENQUIRY

Find
insurer
Vehicle reg. no.

SJF11T

Date of Accident

30/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...
Period of Insurance 26/07/2021 - 25/07/2022
Requested By SUKYI CHONG (CHEW MOTOR ...
Requested Date 30/06/2022 14:11

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 17 October 2022 12:40 PM
To: iviepod@hotmail.com
Subject: Claim Notification -ACCIDENT INVOLVING SJF11T(CHINA TAIPING) AND SJB3888G AT/ ALONG 16 TANNERY LANE ON 30/06/2022

IVIE PEH SHER NGIM

[By Email Only]

Dear Sir/Madam,

You Ref: SJF11T

Our Ref: CC6/CTI22006443/Aga3

ACCIDENT INVOLVING SJF11T(CHINA TAIPING) AND SJB3888G AT/ ALONG 16 TANNERY LANE ON 30/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJB3888G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 15 December 2022 12:18 PM
To: Jenny Lew; Admin A
Cc: Claims Dept of CTI
Subject: RE: [SEEK MANDATE] - SNM22D204600/C02/ SJF11T/LEWLC / RE: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

Dear Sirs,

For an update, we have settled the matter at \$8,347.00(all-in).

| | |
|----------------------------------|--------------------|
| 1. Cost of Repair (w/GST) | \$ 8,025.00 |
| 2. Loss of Use (4days x \$80.00) | \$ 320.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| Total | \$ 8,347.00 |

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 28 November 2022 6:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [SEEK MANDATE] - SNM22D204600/C02/ SJF11T/LEWLC / RE: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

Hi Hsiao Tong,

Pls proceed as follows:

| | Amount Revised |
|---------------------------|----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 8,025.00 (\$7,500.00 + 7%GST) |
| 2. Loss of use | \$ 400.00 (4days x \$100.00) |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| Total | \$ 8,427.00 |

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 2 November 2022 11:34 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D204600/C02/ SJF11T/LEWLC / RE: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

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Your ref: **SNM22D204600/C02/ SJF11T/LEWLC**

LKK ref : CC6/CTI22006443/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJF11T(CHINA TAIPING) AND SJB3888G(TP) ON 30/06/2022

We refer to the above matter.

Our insured collided onto third party parked vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"SM AUTOMOTIVE"** at **\$8,427.00(all-in).**

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-----------------------------------|---------------------|----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 28,427.12 | \$ 8,025.00 (\$7,500.00 + 7%GST) |
| 2. Loss of use (4days x \$250.00) | \$ 1,000.00 | \$ 400.00 (4days x \$100.00) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 29,429.12 | <u>\$ 8,427.00</u> |

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 17 October 2022 12:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204600/C02/ SJF11T/LEWLC / RE: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 11 October 2022 10:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D204600/C02/ SJF11T/LEWLC / RE: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D204600/C02/ SJF11T/LEWLC .

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 10 October 2022 3:58 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SJB 3888G at M/s SM Automotive - Kaki Bukit on 04/07/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)