

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 2 November 2022 11:34 AM  
**To:** Jenny Lew  
**Cc:** claimsdept@sg.cntaiping.com; Admin A  
**Subject:** [SEEK MANDATE] - SNM22D204600/C02/ SJF11T/LEWLC / RE: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf

Your ref: **SNM22D204600/C02/ SJF11T/LEWLC**  
LKK ref : CC6/CTI22006443/Apa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SJF11T(CHINA TAIPING) AND SJB3888G(TP) ON 30/06/2022**

We refer to the above matter.

Our insured collided onto third party parked vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"SM AUTOMOTIVE"** at **\$8,427.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 28,427.12	\$ 8,025.00 (\$7,500.00 + 7%GST)
2. Loss of use (4days x \$250.00)	\$ 1,000.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 29,429.12</b>	<b><u>\$ 8,427.00</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 17 October 2022 12:49 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM22D204600/C02/ SJF11T/LEWLC / RE: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 11 October 2022 10:57 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** O/R: SNM22D204600/C02/ SJF11T/LEWLC / RE: Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D204600/C02/ SJF11T/LEWLC .

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 10 October 2022 3:58 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJT11T (OI : CTI - TBA) AND SJB3888G (TP : LKK REF - CC6/CTI22006443/Aga3) on 30/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SJB 3888G at M/s SM Automotive - Kaki Bukit on 04/07/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

