

**From:** Pauline Soh pauline.soh@ergo.com.sg  
**Subject:** ERGO REF. CDMCG22001292 ACCIDENT VEHICLE NO. SMM2883H AND GBG5842T ON 03072022 1725 (SGT) ALONG BARTLEY ROAD EAST AFTER KAKI BUKIT RD 1,2,3 & KAKI BUKIT AVE 4  
**Date:** 5 July 2022 at 12:21 PM  
**To:** Janet Tan sltanjanettan@gmail.com, dannysk yeo dannyskyeo@gmail.com, Admin A admin-a@lkkauto.com, Admin-D (LKKAuto) admin-d@lkkauto.com, Mei Kwan (LKKAuto (Meikwan@lkkauto.com) Meikwan@lkkauto.com  
**Cc:** Admin support@insurlogic.net

PS

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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A Munich Re company

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**From:** Janet Tan <sltanjanettan@gmail.com>

**Sent:** Tuesday, 5 July 2022 12:14 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>;

Pauline Soh <pauline.soh@ergo.com.sg>; dannysk yeo <dannyskyeo@gmail.com>

**Subject:** Re: FW: ACCIDENT VEHICLE NO. SMM2883H AND GBG5842T ON 03072022 1725 (SGT) ALONG BARTLEY ROAD EAST AFTER KAKI BUKIT RD 1,2,3 & KAKI BUKIT AVE 4

Dear Pauline,

Due to Autoprobe being unable to take the assignment at the moment.

We re-select LKK/Adrian Ling to conduct the survey. Thank you.

Regards,  
Janet Tan

On Mon, Jul 4, 2022 at 4:59 PM Janet Tan <[sltanjanettan@gmail.com](mailto:sltanjanettan@gmail.com)> wrote:

Dear ERGO,

We picked AutoProbe.  
Thanks.

Regards,  
Janet Tan

On Mon, Jul 4, 2022 at 4:43 PM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Janet,

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company     | Surveyor Name       |
|--------------------|---------------------|
| Priority Services  | Jeffrey Ong         |
| LBS                | Mohd Fadhilah       |
| Autoprobe          | Tay Beng Hee        |
| Perfect Automobile | Gary Chuah          |
| AIS                | Looi                |
| Formteam (FTA)     | Gary Soon           |
| IAS                | Edward              |
| LKK                | Byran / Andrew Ling |
| Precise Appraiser  | Anthony Lim         |

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

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**From:** Janet Tan <[sltanjanettan@gmail.com](mailto:sltanjanettan@gmail.com)>  
**Sent:** Monday, 4 July 2022 3:43 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>;  
dannysk yeo <[dannyskyeo@gmail.com](mailto:dannyskyeo@gmail.com)>  
**Subject:** ACCIDENT VEHICLE NO. SMM2883H AND GBG5842T ON  
03072022 1725 (SGT) ALONG BARTLEY ROAD EAST AFTER KAKI BUKIT  
RD 1,2,3 & KAKI BUKIT AVE 4

Dear Sirs,

We act for **HUO PENG** the owner of motor **SMM2883H**, who has appointed us, **YSK AUTO WORKSHOP** to act on their behalf to claim against your insured's vehicle no. **GBG5842T**, in regard to the road traffic **ACCIDENT VEHICLE NO. SMM2883H AND GBG5842T ON 03072022 1725 (SGT) ALONG BARTLEY ROAD EAST AFTER KAKI BUKIT RD 1,2,3 & KAKI BUKIT AVE 4.**

Please send us your surveyor company list to arrange the inspection.

Please be informed that the said motor-vehicle can be inspected at:-

**YSK AUTO WORKSHOP**

No. 1 Kaki Bukit Avenue 6, #01-71

Autobay Singapore 417883

Contact PIC Mr. Danny Yeo at HP: 9640 2541

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any interviewing Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

Janet Tan (HP#9248 1057)

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