

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

15/8/2022

Attn: ASHER SNG  
Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : PC8931E (1178) Your Ref : -

Dear Sir,

VEHICLE # : PC8931E  
ACCIDENT INVOLVING : PC8931E & GBA8993C ALONG TPE TOWARDS SLE ON 4/7/22

COST OF REPAIR	\$2,700.00	(As agreed)
LOSS OF USE	\$900.00	{4 work days + 1 day prs} x \$180
LTA & GIA SEARCH	\$7.45	

COST OF REPAIR ADD GST 7% \$189.00

TOTAL \$3,796.45

Three Thousand Seven Hundred Ninety-Six Singapore Dollars and  
Forty-Five Cents Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 4/7/2022 INVOLVING PC8931E GBA8993C

\_\_\_\_\_ ALONG / AT \_\_\_\_\_

## TPE TOWARDS SLE

I/We SHANGHAI TUNNEL ENGINEERING CO (SINGAPORE) PTE LTD (NRIC No. 199606990H)

of 30 CECIL STREET #11-08 PRUDENTIAL TOWER S(049712)

1. The owner of motor vehicle no. PC8931E hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS                      DAY OF 4/7/2022

Signature of owner

(Company's stamp – if any)

Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00097152101 Claim No : SNM22D204744/C02/GBA8993C/LEWLC  
Claimant : SHANGHAI TUNNEL ENGINEERING CO (SINGAPORE) PTE LTD  
Amount : **S\$3,496.45**  
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED NINETY SIX  
AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : PC8931E  
Insured Vehicle No. : GBA8993C

Date of Loss : 04/07/2022  
Place of Accident : TPE TOWARDS SLE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JUN HONG PTE LTD  
Driver Name : TAN SENG HOCK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,889.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	600.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	<b>S\$</b>	<b>3,496.45</b>

Claimant Name : SHANGHAI TUNNEL ENGINEERING CO  
(SINGAPORE) PTE LTD

NRIC No : 1996069904

Signature :

*Sani*



Date :

5/12/22

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

15/8/2022

Attn: ASHER SNG  
Motor Claims Dept

## TAX INVOICE

Our Ref : PC8931E (1178) Your Ref : -

Dear Sir,

VEHICLE # : PC8931E  
ACCIDENT INVOLVING : PC8931E & GBA8993C ALONG TPE TOWARDS SLE ON 4/7/22

COST OF REPAIR \$2,700.00 (As agreed)

COST OF REPAIR ADD GST 7% \$189.00

TOTAL \$2,889.00

Two Thousand Eight Hundred Eighty-Nine Singapore Dollars Only

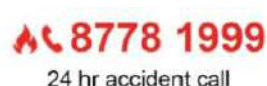
**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Jul 2022 / 15:11:37

Receipt Date/Time : 05 Jul 2022 / 15:11:31

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220705-002530

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBA8993C				
As at 04 Jul 2022/18:47:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBA8993C Enquiry Fee 20220705150445452385	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	DICNV20220705150446131860	SGQR(PayNow)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 22 August 2022 14:31  
**To:** bavani\_muniandai@stecs.com.sg  
**Subject:** ACCIDENT INVOLVING GBA 8993C AND PC 8931E ON 04/07/2022

**Our Ref: CC6/CTI22006423/Vea3**

22 August 2022

**SHANGHAI TUNNEL ENGINEERING CO (SINGAPORE) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBA 8993C AND PC 8931E ON 04/07/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)



## Hsiao Tong (LKKAUTO)

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 17 November 2022 12:38 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Hi Hsiao Tong

Pls proceed as follows:

1. Cost of Repair (w/GST)	\$ 2,889.00
2. Loss of Use (5days x \$90.00 - \$120.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 3,496.45</b>

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, 17 November 2022 12:26 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

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Dear Jenny,

We refer to our below email.

Please advise. Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 28 October 2022 11:35 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [MANDATE REQUEST] RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Dear Sirs,

For LOU, third party proposed \$700.00. The breakdown of third party propose is as follow: -

1. Cost of Repair (w/GST)	\$ 2,889.00
2. Loss of Use (5days x \$140.00)	\$ 700.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 3,596.45</b>

Please advise further mandate.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Friday, 14 October 2022 5:42 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>



Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Hi all

Pls proceed as follows:

1. Cost of Repairs (with GST)	\$ 2,889.00
2. Loss of Use (5days x \$180)	\$ 450.00 (5days x \$90)
3. LTA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 3,346.45</b>

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Tuesday, 27 September 2022 4:11 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [MANDATE REQUEST] RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

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Your ref : SNM22D204744/C02/GBA8993C/LEWLC  
Our ref : CC6/CTI22006423/Vea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " RYDER AUTO PTE LTD" at \$2,700.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,229.82	\$ 2,889.00
2. Loss of Use (5days x \$180)	\$ 900.00	\$ 600.00 (5days x \$120)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,131.82	\$ 3,491.00

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27.09.22 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 25 August 2022 12:23

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew

**Sent:** Wednesday, 3 August 2022 10:17 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Hi Mei Kwan / Asher

Pls refer to attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Jenny Lew  
**Sent:** Friday, 15 July 2022 3:29 pm  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Andrew Tan Cheong Hua <[AndrewTanCH@acornint.com](mailto:AndrewTanCH@acornint.com)>; Edmund Pang Yin Ngian <[EdmundPangYN@acornint.com](mailto:EdmundPangYN@acornint.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022  
**Importance:** High

Hi Mei Kwan/ Asher,

Insured yet to lodge report.

Aside to M/s Acorn International Network Pte Ltd,

Please assist to **remind Insured/driver to file accident report IMMEDIATELY** to avoid repudiation liability and re-direct all claim/s to Insured for own disposal.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 15 July 2022 3:23 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Andrew Tan Cheong Hua <[AndrewTanCH@acornint.com](mailto:AndrewTanCH@acornint.com)>; Edmund Pang Yin Ngian <[EdmundPangYN@acornint.com](mailto:EdmundPangYN@acornint.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

**Sent:** Thursday, July 7, 2022 3:15 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Andrew Tan Cheong Hua <[AndrewTanCH@acornint.com](mailto:AndrewTanCH@acornint.com)>; Edmund Pang Yin Ngian <[EdmundPangYN@acornint.com](mailto:EdmundPangYN@acornint.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

**Importance:** High

Hi Mei Kwan/Asher,

Insured yet to lodge report. Pls assist with the necessary.

Aside to Acorn International Network Pte Ltd,

Pls refer to attached and advise insured/insured driver to lodge the accident report soonest possible.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 7 July 2022 12:59 pm

**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D204744/C02/GBA8993C/LEWLC.

Dear Jenny,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 7 July 2022 2:17 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto P/L and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)