

RE: [MANDATE REQUEST] RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Jenny Lew <jenny.lew@sg.cntaiping.com>

Fri 14/10/2022 5:42 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Hi all

Pls proceed as follows:

1. Cost of Repairs (with GST)	\$ 2,889.00
2. Loss of Use (5days x \$180)	\$ 450.00 (5days x \$90)
3. LTA Search Fee	\$ 7.45
Total	\$ 3,346.45

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Tuesday, 27 September 2022 4:11 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

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Your ref : SNM22D204744/C02/GBA8993C/LEWLC

Our ref : CC6/CTI22006423/Vea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO PTE LTD**" at **\$2,700.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,229.82	\$ 2,889.00
2. Loss of Use (5days x \$180)	\$ 900.00	\$ 600.00 (5days x \$120)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,131.82	\$ 3,491.00

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27.09.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Thursday, 25 August 2022 12:23

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew

Sent: Wednesday, 3 August 2022 10:17 am

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Hi Mei Kwan / Asher

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew

Sent: Friday, 15 July 2022 3:29 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Andrew Tan Cheong Hua <AndrewTanCH@acornint.com>; Edmund Pang Yin Ngian <EdmundPangYN@acornint.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Importance: High

Hi Mei Kwan/ Asher,

Insured yet to lodge report.

Aside to M/s Acorn International Network Pte Ltd,

Please assist to **remind Insured/driver to file accident report IMMEDIATELY** to avoid repudiation liability and re-direct all claim/s to Insured for own disposal.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Friday, 15 July 2022 3:23 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Andrew Tan Cheong Hua <AndrewTanCH@acornint.com>; Edmund Pang Yin Ngian <EdmundPangYN@acornint.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Thursday, July 7, 2022 3:15 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Andrew Tan Cheong Hua <AndrewTanCH@acornint.com>; Edmund Pang Yin Ngian <EdmundPangYN@acornint.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Importance: High

Hi Mei Kwan/Asher,

Insured yet to lodge report. Pls assist with the necessary.

Aside to Acorn International Network Pte Ltd,

Pls refer to attached and advise insured/insured driver to lodge the accident report soonest possible.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 7 July 2022 12:59 pm
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D204744/C02/GBA8993C/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 7 July 2022 2:17 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto P/L and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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