

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 25 August 2022 12:23 PM  
**To:** Jenny Lew  
**Cc:** Claims Dept of CTI; Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf  
**Categories:** HMK

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew  
**Sent:** Wednesday, 3 August 2022 10:17 am  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Hi Mei Kwan / Asher

Pls refer to attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Jenny Lew

**Sent:** Friday, 15 July 2022 3:29 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Andrew Tan Cheong Hua <[AndrewTanCH@acornint.com](mailto:AndrewTanCH@acornint.com)>; Edmund Pang Yin Ngian <[EdmundPangYN@acornint.com](mailto:EdmundPangYN@acornint.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

**Importance:** High

Hi Mei Kwan/ Asher,

Insured yet to lodge report.

Aside to M/s Acorn International Network Pte Ltd,

Please assist to **remind Insured/driver to file accident report IMMEDIATELY** to avoid repudiation liability and re-direct all claim/s to Insured for own disposal.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 15 July 2022 3:23 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Andrew Tan Cheong Hua <[AndrewTanCH@acornint.com](mailto:AndrewTanCH@acornint.com)>; Edmund Pang Yin Ngian <[EdmundPangYN@acornint.com](mailto:EdmundPangYN@acornint.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

**Sent:** Thursday, July 7, 2022 3:15 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Andrew Tan Cheong Hua <[AndrewTanCH@acornint.com](mailto:AndrewTanCH@acornint.com)>; Edmund Pang Yin Ngian <[EdmundPangYN@acornint.com](mailto:EdmundPangYN@acornint.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

**Importance:** High

Hi Mei Kwan/Asher,

Insured yet to lodge report. Pls assist with the necessary.

Aside to Acorn International Network Pte Ltd,

Pls refer to attached and advise insured/insured driver to lodge the accident report soonest possible.  
Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 7 July 2022 12:59 pm  
**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D204744/C02/GBA8993C/LEWLC / FW: Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D204744/C02/GBA8993C/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 7 July 2022 2:17 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBA8993C (OI : CTI - TBA) and PC8931E (TP : LKK REF - CC6/CTI22006423/ea3) on 04/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto P/L and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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