

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 29 July 2022 11:46 AM
To: 'Pauline Tham'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D204661/C02/YP4750L/THAMYL / FW: TP CLAIM_GBG627G & YP4750L_DOA: 04/07/2022
Attachments: GBG627G IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of GBG 627G.

Kindly assist to create claim in Merimen System.

The make & model is NISSAN NV350 (2488cc).

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 5 July 2022 4:08 PM
To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D204661/C02/YP4750L/THAMYL / FW: TP CLAIM_GBG627G & YP4750L_DOA: 04/07/2022

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 5 July 2022 3:33 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204661/C02/YP4750L/THAMYL / FW: TP CLAIM_GBG627G & YP4750L_DOA: 04/07/2022

Without Prejudice

Hi Sir

Thanks for reply.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Tuesday, July 5, 2022 3:31 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204661/C02/YP4750L/THAMYL / FW: TP CLAIM_GBG627G & YP4750L_DOA: 04/07/2022

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Dear Pauline

We would like to appoint Marcus Chua (LKK) to conduct survey for above mention vehicle.

Please advice on liability matter.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: 05 July 2022 15:24

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204661/C02/YP4750L/THAMYL / FW: TP CLAIM_GBG627G & YP4750L_DOA: 04/07/2022

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, July 5, 2022 3:22 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D204661/C02/YP4750L/THAMYL / FW: TP CLAIM_GBG627G & YP4750L_DOA: 04/07/2022

Without Prejudice

Dear Pauline,

Please conduct PRS for GBG627G (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Tuesday, 5 July 2022 10:33 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM_GBG627G & YP4750L_DOA: 04/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured YP4750L.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg