



陳林摩哆私人有限公司  
**TAN LIM MOTOR PTE LTD**

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151

Our Ref : TP003072022

Date : 04.10.2022

Your Ref : SMK3320U

**M/s AIG Asia Pacific Insurance Pte Ltd c/o LKK**  
**Attn: Motor Claims Department**

**Without Prejudice**  
**Save As To Costs**

Dear Hsiao Tong

**ACCIDENT INVOLVING SGG9916D & SMK3320U ON 02.07.2022**

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

- ✓ Original Tax-invoice number TP0822/017
- ✓ Original Rental invoice number INV21/592/TL
- ✓ Vehicle search result
- ✓ Authorization to Act

The quantification of our client's property damage claim is as follows: -

a)	Cost of repair (inclusive GST)	\$ 642.00
b)	Rental fees	\$ 770.40
c)	Vehicle Search fees	\$ 2.00
d)	Admin fee	\$ 100.00
<b>Total</b>		<b>\$ <u>1,514.40</u></b>

**\* Owner / Driver's injury and other losses exclude in this claim.**

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully

Email: [wendy.tan@tlimotor.com.sg](mailto:wendy.tan@tlimotor.com.sg)


## AUTHORIZATION TO ACT

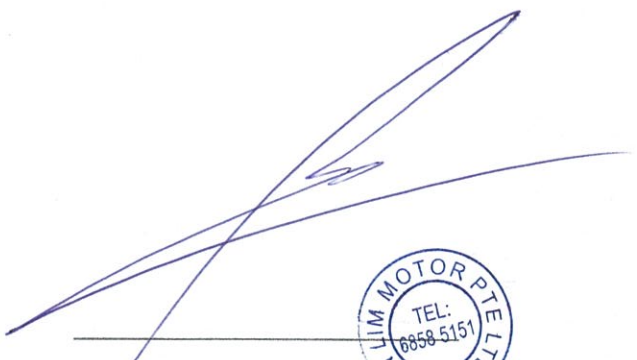
I/We, Tan Gim Hai (Chen Jinhai) ("the third party claimant") of  
23 Pasir Ris Rise #02-47 Singapore 518091 (address), owner of SGG9916 D  
(vehicle no.) hereby authorize Tan Lim Motor Pte Ltd ("the workshop") to act  
for me/us with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no. SGG9916 D that was damaged pursuant to the accident which occurred on  
04/07/2022 (date) along Pasir Ris Drive 8 (location)  
involving vehicle no/s SMK3320 U ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of my/our  
claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers of  
the other vehicle/s is concerned.

Dated this 13<sup>th</sup> (day) of August (month) 20 22 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)



**"The contents of this document apply to vehicle  
damages only. All personal injuries and  
damages arising therefrom are excluded from  
the ambit and application of this document."**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **TAN LIM MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$642.00** (Repair Cost), **S\$684.80** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SGG9916D** that was damaged pursuant to the accident which occurred on **02/07/2022** (date) along **RAFFLES PASIR RIS DRIVE 8** (location) involving vehicle no/s **SMK3320U**. This is pursuant to the inspection conducted on **08/07/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN GIM HAI** (the third party claimant") of vehicle no. **SGG9916D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGG9916D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13th (day) of June (month) 20 23 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."*





**TAX-INVOICE**  
**NUMBER: TP0822/017**

(Please quote our reference number TP003072022 for payment)

**陳林摩哆私人有限公司**  
**TAN LIM MOTOR PTE LTD**

AIG Asia Pacific Insurance Pte. Ltd

Date: 23/08/2022

Vehicle No: SGG9916D  
Model: TOYOTA ESTIMA AERAS

Description	Amount
To lump sum repair as recommended by surveyor.	\$600.00

All overdue account above 30 days will be charged at an interest 1.5% per month.  
No official receipt will be issued.

Sub Total	\$600.00
Add 7% GST	\$42.00
<b>Total</b>	<b>\$642.00</b>

Tan Lim Motor Pte Ltd

**Citi-Lux Pte Ltd**

1 Defu Lane 6

Singapore 539365

Tel: 6100 0328

finance@citilux.com.sg

www.citilux.com.sg

GST Registration No. : 201026049G

Company Registration No. : 201026049G

**Invoice To**

Mr Tan Gim Hai (Chen Jinhai)  
c/o M/s Tan Lim Motor Pte Ltd  
23 Pasir Ris Rise  
#02-47  
Singapore 518091

**Tax Invoice**

Invoice No: INV21/592/TL

Invoice Date: 13/08/2022

Description	Amount
Rented Vehicle : SKN4643P - Toyota Estima Aeras 2.4 CVT Rental from 10/08/2022 to 13/08/2022 4 days @ \$180.00 per day	\$ 720.00
Sub-total	\$ 720.00
7% GST	\$ 50.40
<b>Total</b>	<b>\$ 770.40</b>

PAID  
31 AUG 2022  
BY: 008190719

No official receipt will be issued. This is a computer generated document.  
No signature is required.



Citi-Lux Pte Ltd c/o 1 Defu Lane 6 Singapore 539365

GST / UEN No : 201026049G

RENTAL AGREEMENT REFERENCE: CTL00 900 /22

Date: 10.08.2022

Vehicle Details

Registration No.: SKN 4643 P Make / Model / Capacity: Toyota Estima Aeras

Hirer Details

Name: Tan Gim Hai (Chen Jinhai)

NRIC/Fin/UEN No.: S7435993J Contact Name: \_\_\_\_\_

Tel (H/O): \_\_\_\_\_ H/P 9049 9300

1st Driver Details

Name: Tan Gim Hai (Chen Jinhai) NRIC/Fin No.: S7435993J

Address: 23 Pasir Ris Rise #02-47 S' 518091

Tel (H/O): \_\_\_\_\_ (H/P): 9049 9300

Additional Driver Details

Name: \_\_\_\_\_ NRIC/Fin No.: \_\_\_\_\_

Address: \_\_\_\_\_

Tel (H/O): \_\_\_\_\_ (H/P): \_\_\_\_\_

Important Notes

The hirer/drivers acknowledge of a \$2000.00 / \$3500.00 / \$5000.00 (Young drivers / Elderly drivers) collision damage excess per accident applies.

Rental Vehicle is strictly for Singapore use only and may driven out of Singapore with prior consent of the owner with an additional excess of \$3000.00 collision damage excess per accident applies.

In the event of breakdown / accident, the hirer/driver must immediately call 98303886 to notify us.

\* Young drivers below 25 years of age, less than 2 years driving experience

\* Elderly drivers above 70 years of age

\*\*\*\*\*

Rental period from 10.08.2022 @ 0815 hr to 13/08/2022 @ 1600 hrs

Rental charges S\$ 180.00 p/day for 4 day/s

Deposit collect S\$ \_\_\_\_\_

Total rental charges S\$ 770.40 include GST

// WE HAVE READ & AGREED TO THE ABOVE SCHEDULE AND THE TERMS & CONDITIONS OF THIS AGREEMENT & CERTIFY THE ABOVE INFORMATION PROVIDED TO BE TRUE AND CORRECT.

Henry  
(Hirer's Signature & Co Stamp)

Henry  
(Driver's Signature)

CITI-LUX PTE LTD  
(Representative of Citi-Lux)

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMK3320U

Date of Accident

02/07/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **25/02/2022 - 24/02/2023**Requested By ..... **William Lam (TAN LIM MOTOR ...**Requested Date ..... **04/07/2022 17:39**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST  
Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration

No: **M400017735**



**Mei Kwan (LKKAUTO)**

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, July 7, 2022 5:35 PM  
**To:** lchaccounts@yahoo.com  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** ACCIDENT INVOLVING SM SMK 3320U AND SGG 9916D ON 02/07/2022 17:09  
ALONG/AT 526D PASIR RIS STREET 51, SINGAPORE 514526  
**Attachments:** AIG -LETTER TO INSURED NON REPORTING.PDF; tp statement.pdf

Our Ref: CC6/AIG22006415/pa3  
AIG Ref: 3260026903SG

**Kim Eng Kuang**  
107 Pasir Ris Street 12  
#06-57  
SINGAPORE 510107

Dear Sirs,

**ACCIDENT INVOLVING SM SMK 3320U AND SGG 9916D ON 02/07/2022 17:09 ALONG/AT 526D  
PASIR RIS STREET 51, SINGAPORE 514526**

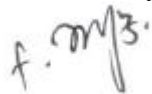
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong  
Claims  
Tel : 6742 3197  
Fax: 6741 4108  
Email : [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. Claims Manager  
AIG Asia Pacific Insurance Pte Ltd



(Motor Claims Dept)

  SMK3320U

Hi Mr Damian

I am Ezlyna from LKK Auto Consultants Pte Ltd.

It's regards your vehicle SMK3320 insured by AIG.

Pls be informed that AIG approved Cost of repair \$642.00(with GST), Loss of Rental \$684.80 (with GST) & LTA search fee \$2 = \$1,328.80.

If you have enquiry, pls call me using this Whatsapp number.

Thank you.

3:33 PM ✓✓

Hi Ezlyna, this is for the 3rd party's claim right?

3:40 PM

Yes, it is.

3:40 PM ✓✓

Just curious, what is the 'loss of rental'?

3:41 PM

Replacement car given while the vehicle is in the workshop for repair.

3:42 PM ✓✓

Noted.

3:46 PM

In all it has been approved by AIG, so nothing is needed on my part?

3:46 PM

SMK3320U

In all it has been approved by AIG, so nothing is needed on my part?

Yes, we will forward offer to Third party



Message





SMK3320U



Pte Ltd.

It's regards your vehicle SMK3320 insured by AIG.

Pls be informed that AIG approved Cost of repair \$642.00(with GST), Loss of Rental \$684.80 (with GST) & LTA search fee \$2 = \$1,328.80.

If you have enquiry, pls call me using this Whatsapp number.

Thank you.

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Hi Ezlyna, this is for the 3rd party's claim right?

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Yes, it is. 3:40 PM ✓✓

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Replacement car given while the vehicle is in the workshop for repair.

3:42 PM ✓✓

Noted. 3:46 PM

In all it has been approved by AIG, so nothing is needed on my part?

3:46 PM

**SMK3320U**

In all it has been approved by AIG, so nothing is needed on my part?

Yes, we will forward offer to Third party workshop with Discharge Voucher. AIG will effect payment upon receipt of signed Discharge Voucher.

4:11 PM ✓✓



Message





## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Jul 2022 17:43	<b>Clm Dtl Modified</b>	Claimant's Name: -> Tan Gim Hai. Claimant's ID: -> SXXXX993J.	[A] HOW MEI KWAN
2	05 Jul 2022 17:43	<b>Clm Veh Model Changed</b>	(204395) TOYOTA ESTIMA 2.4 AERAS (A).	[A] HOW MEI KWAN
3	05 Jul 2022 17:43	<b>Clm Created</b>	Reg No: SGG9916D. Acct Date: 2022/07/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] HOW MEI KWAN
4	05 Jul 2022 17:43	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Jul 2022 17:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/15	[A] HOW MEI KWAN
6	05 Jul 2022 17:43	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Jul 2022 17:43	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 Jul 2022 17:43	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	05 Jul 2022 17:43	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	05 Jul 2022 17:43	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	09 Jul 2022 11:16	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] MARCUS CHUA
12	12 Jul 2022 11:59	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] MdNoor, Norsiah
13	14 Jul 2022 16:27	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] CHEW HSIAO TONG
14	16 Jul 2022 12:26	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] MARCUS CHUA
15	18 Jul 2022 11:31	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Cheok, Lee Wai
16	18 Jul 2022 13:18	<b>Clm Registration Modified</b>	Acct Time:17:00:00->17:10:00.	[I] AIG OneClaim Integration User
17	25 Jul 2022 11:11	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Cheok, Lee Wai
18	28 Jul 2022 14:55	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] CHEW HSIAO TONG
19	30 Jul 2022 09:44	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] MARCUS CHUA
20	21 Sep 2022 14:52	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
21	21 Sep 2022 14:52	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
22	21 Sep 2022 14:52	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2007/01/27.	[A] JOANNE LEE KHANG MIN
23	21 Sep 2022 14:52	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
24	06 Oct 2022 10:56	<b>Adj Mandate Request</b>	Cur.Req:1328.80:Liability: 100%(BOLA15) *Quantum: \$1,328.80(all-in). Pls refer adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
25	10 Oct 2022 13:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/15	[I] MdNoor, Norsiah
26	10 Oct 2022 13:54	<b>Adj Mandate Set</b>	Approved:1328.80.	[I] MdNoor, Norsiah



Date From



Date To



Audit Type 

None



ACTIVITY

[15/07/2022 09:36] CHEW HSIAO TONG:  
Called OID Mr Damien to request a copy of his police report, he will send in via email.  
[14/07/2022 16:20] CHEW HSIAO TONG:  
OI MR Kim called back. He said that driver is his son. He said no accident. Advised him to get his son to call us. He noted and will get his son to call in.  
[14/07/2022 16:15] CHEW HSIAO TONG:  
Called OI, Mr Kim. No response.  
[07/07/2022 17:36] HOW MEI KWAN:  
OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2814259	05 Jul 2022 17:48:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGG9916D	SMK3320U	11.00
2815342	07 Jul 2022 16:37:46	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGG9916D	CHEW HSIAO TONG	xx.xx
2845951	21 Sep 2022 14:52:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGG9916D	SMK3320U	11.00