

## Rajes

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Tuesday, 5 July 2022 10:59 AM  
**To:** Admin A; Summer Lee (LKK Auto)  
**Subject:** FW: SNM22D204644C02 - NOA ACCIDENT INVOLVING SCZ 883 X & SJM 943 S ALONG CTE TWDS CITY BEFORE EXIT 8B ON 02.07.2022 AT 1400 HRS

Hi Team

Please conduct pre repair survey.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chee So Chow  
**Sent:** Tuesday, July 5, 2022 10:58 AM  
**To:** 'claims@garage13.com.sg' <claims@garage13.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** sales@garage13.com.sg  
**Subject:** RE: SNM22D204644C02 - NOA ACCIDENT INVOLVING SCZ 883 X & SJM 943 S ALONG CTE TWDS CITY BEFORE EXIT 8B ON 02.07.2022 AT 1400 HRS

Hi Team

We reject your list of surveyors as single joint expert.

We shall appoint LKK Auto Consultants Pte Ltd to conduct survey.

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>  
**Sent:** Tuesday, July 5, 2022 10:41 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)  
**Subject:** RE: SNM22D204644C02 - NOA ACCIDENT INVOLVING SCZ 883 X & SJM 943 S ALONG CTE TWDS CITY BEFORE EXIT 8B ON 02.07.2022 AT 1400 HRS

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**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

<b>Gilbert Leow</b>	<b>Impact Analysis Consultant</b>
<b>Andy Ho</b>	<b>Impact Analysis Consultant</b>
<b>Shandy Loh</b>	<b>Impact Analysis Consultant</b>
<b>Michael Yap</b>	<b>Mccoy Pte Ltd</b>
<b>Seth Yeh</b>	<b>Delta-V Consultant</b>
<b>James Ong</b>	<b>Delta-V Consultant</b>
<b>Nick Ng</b>	<b>Delta-V Consultant</b>
<b>Loo Yee Khang</b>	<b>Cozon Engineers</b>

Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Madeleine Ang

**Garage 13 Pte Ltd**

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Tuesday, 5 July 2022 10:39 am

**To:** 'claims@garage13.com.sg' <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Subject:** SNM22D204644C02 - NOA ACCIDENT INVOLVING SCZ 883 X & SJM 943 S ALONG CTE TWDS CITY BEFORE EXIT 8B ON 02.07.2022 AT 1400 HRS

Dear Ms Wang

We refer to your email of 04.07.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

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Claims Department

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W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>  
**Sent:** Monday, July 4, 2022 3:19 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)  
**Subject:** NOA ACCIDENT INVOLVING SCZ 883 X & SJM 943 S ALONG CTE TWDS CITY BEFORE EXIT 8B ON 02.07.2022 AT 1400 HRS

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**WITHOUT PREJUDICE**

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

September Wang  
**Garage 13 Pte Ltd**  
T : +65 9091 0013  
A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875