

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, July 5, 2022 2:56 PM
To: 'Motor Claim - III'; Admin A; assignments
Cc: 'Sherini Pillai'
Subject: RE: [EXTERNAL] - Accident involving SMD 2327 U & SND 4872 L on 01/07/2022 (PRE-REPAIR SURVEY REQUEST)

Categories: HMK

Dear Sir / Mdm,

Thank you for the assignment.

Repairer arrange on 6.7.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 5 July 2022 2:41 PM
To: Assessment Department <assessment@ignitemotors.io>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: [EXTERNAL] - Accident involving SMD 2327 U & SND 4872 L on 01/07/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMD 2327 U](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Assessment Department <assessment@ignitemotors.io>

Sent: Tuesday, 5 July 2022 1:01 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>

Subject: Re: [EXTERNAL] - Accident involving SMD 2327 U & SND 4872 L on 01/07/2022 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey

Thank you.

Regards,

Glenn Lee

Motor Claims Department

Tel: 9667 1996

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 5 Jul 2022 at 12:34, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Assessment Department <assessment@ignitemotors.io>

Sent: Tuesday, 5 July 2022 11:44 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>

Subject: [EXTERNAL] - Accident involving SMD 2327 U & SND 4872 L on 01/07/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, NEO KHENG CHONG to notify you of the aforesaid accident involving our client's vehicle SMD2327U and your insured's vehicle SND4872L on 01/07/2022 at 1125HRS along AMOY STREET EXIT CROSS STREET .

This serves as a **NOTICE** that we are claiming against SND4872L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-54, Premier @ Kaki Bukit Singapore 415875

Contact Person: GLENN (9667 1996)

Contact Email : assessment@ignitemotors.io

VEH IN (Date & Time) : 05/07/2022

PRS ARRANGEMENT (Date & Time) : 06/07/2022 after 0930hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GLENN LEE

Motor Claims Department

Tel: 9667 1996

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