

EzLyna (LKKAuto)

From: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 19 April 2023 10:06 am
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: REMINDER! [SEEK MANDATE] SNM22D204682/C02/GU3656U/THAMYL / FW: Direct Settlement - Accident Involving GU3656U (OI : CTI - TBA) and SMC7438E (TP : LKK REF - CC6/CTI22006404/ga3) on 04/07/2022

Follow Up Flag: Follow up
Flag Status: Completed

Hi Ezlyna

Please proceed with your proposal.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Wednesday, April 19, 2023 8:29 AM
To: Pauline Tham <Pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: REMINDER! [SEEK MANDATE] SNM22D204682/C02/GU3656U/THAMYL / FW: Direct Settlement - Accident Involving GU3656U (OI : CTI - TBA) and SMC7438E (TP : LKK REF - CC6/CTI22006404/ga3) on 04/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

We refer to the above matter & our reminder emails below.

Please revert with your approval as TP WS is chasing for settlement.

Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAuto)
Sent: Wednesday, February 22, 2023 5:59 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: REMINDER! [SEEK MANDATE] SNM22D204682/C02/GU3656U/THAMYL / FW: Direct Settlement - Accident Involving GU3656U (OI : CTI - TBA) and SMC7438E (TP : LKK REF - CC6/CTI22006404/ga3) on 04/07/2022

URGENT!

Dear Pauline,

We refer to our email below.

Kindly revert with your approval urgently as TP WS is chasing us for settlement. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAuto)
Sent: Tuesday, 6 December 2022 11:27 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW:REMINDER! [SEEK MANDATE] SNM22D204682/C02/GU3656U/THAMYL / FW: Direct Settlement - Accident Involving GU3656U (OI : CTI - TBA) and SMC7438E (TP : LKK REF - CC6/CTI22006404/ga3) on 04/07/2022

Dear Pauline,

We refer to our email below.

We are seeking approval for this case. Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)
Sent: Friday, 11 November 2022 2:33 pm
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D204682/C02/GU3656U/THAMYL / FW: Direct Settlement - Accident Involving GU3656U (OI : CTI - TBA) and SMC7438E (TP : LKK REF - CC6/CTI22006404/ga3) on 04/07/2022

Your ref: SNM22D204682/C02/GU3656U/THAMYL
LKK ref : CC6/CTI22006404/ga3)

Dear Pauline,

ACCIDENT INVOLVING GU3656U (CHINA TAIPING) AND SMC7438E (TP) ON 04/07/2022

We refer to the above matter.

Based on the video footage, TP move out from car park lot and OI reversed, collision happened concurrently. We are of the view that liability is 50% on our driver's.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$874.25 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,084.00	\$ 1,444.50 (inclusive of GST)
2. Loss of Use (3 days x \$100)	\$ 300.00	\$ 300.00 (3 days X \$100)
	\$ 4,384.00	\$ 1,744.50
Liability 50%	\$ 2,192.00	\$ 872.25
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,194.00	\$ 874.25

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 6 July 2022 9:57 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D204682/C02/GU3656U/THAMYL / FW: Direct Settlement - Accident Involving GU3656U (OI : CTI - TBA) and SMC7438E (TP : LKK REF - CC6/CTI22006404/ga3) on 04/07/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D204682/C02/GU3656U/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 5 July 2022 3:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving GU3656U (OI : CTI - TBA) and SMC7438E (TP : LKK REF - CC6/CTI22006404/ga3) on 04/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.