

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Thursday, 14 July 2022 2:58 PM  
**To:** 'Jie Si Neo'  
**Cc:** SUR  
**Subject:** RE: PRS for SHD82Y ; DM22HO00333/JS  
**Attachments:** Preliminary Advice.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of SHD 82Y.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 5 July 2022 11:35 AM  
**To:** 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: PRS for SHD82Y ; DM22HO00333/JS

Dear Jie Si,

Thank you for the assignment.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.***

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Sent:** Tuesday, 5 July 2022 9:43 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** PRS for SHD82Y ; DM22HO00333/JS

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Sent:** Monday, 4 July 2022 5:15 PM

**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Subject:** RE: ARRANGE FOR SURVEY FOR SHD82Y ; DM22HO00333

Hi Jie Si,

Kindly assign LKK to survey our vehicle.

Thank you.

Kek Zhewei  
04/07/2022

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**From:** Jie Si Neo [<mailto:jiesi.neo@eqinsurance.com.sg>]

**Sent:** Monday, July 04, 2022 4:10 PM

To: 'Zhe Wei Kek' <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
Cc: 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
Subject: RE: ARRANGE FOR SURVEY FOR SHD82Y ; DM22HO00333

**WITHOUT PREJUDICE**

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	8) <b>Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
9) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

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Regards,

**Neo Jie Si**

Senior Executive | Claims



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**From:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>

**Sent:** Monday, 4 July 2022 3:09 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: ARRANGE FOR SURVEY FOR SHD82Y

DEAR ALL,

Please arrange for survey as below :

SKG109D - 04/03/2022 AT 1347Hrs - SHD82Y

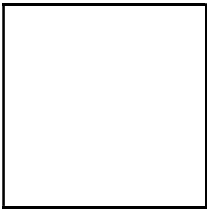
Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,  
Kek Zhewei  
Claims Officer

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet



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[www.avg.com](http://www.avg.com)