

## Hsiao Tong (LKKAuto)

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**From:** Jenny Lim <jenny.lim@laihuat.com.sg>  
**Sent:** Monday, 26 September 2022 5:43 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022  
**Attachments:** SKD 1279E-Repair Bill.pdf; SKD 1279R-GIA Search.pdf; SKD 1279R-LOA.pdf

Without Prejudice

Dear Sirs

We refer to the above matter and append below a breakdown of our client's claim for your consideration:

Repair Cost (incl GST)	\$2,568.00
Loss of Use	\$700.00 (7 days x \$100 per day)
GIA Fee	\$2.00
Others	\$-
<b>TOTAL</b>	<b>\$3,270.00</b>

Supporting documents are enclosed for your reference and we look forward to receiving your offer to settle soon enough.

Thank you.

Kind regards.

Jenny Lim

for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

## LETTER OF AUTHORITY

To: Lai Huat (Meng Kee) Motor Pte Ltd  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722

Dear Sirs

ACCIDENT INVOLVING VEHICLE NOS: SKD 1279E & XD 1987R ON 04/07/2022  
AT TAN KIM CHENG ROAD

This is to confirm that on 04/07/2022, I / We gave you instructions to repair my / our vehicle no. 04/07/2022 which was damaged in the above accident.

In consideration of your agreement to repair my vehicle no. SKD 1279E, pay for my other expenses and to defer demanding for payment of the costs of repair which was damaged as a result of the above accident, I / We hereby authorise you and/or your solicitors as my / our representative to write, negotiate and settle the accident claim on my / our behalf against any part involved in the abovementioned accident.

I / We hereby undertake to co-operate with you and render you all the assistance (including having my / our vehicle re-inspected and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use to my / our vehicle. I / We further undertake to keep you informed at all times of any communication received from any party involved in the abovementioned accident.

I / We hereby confirm that by signing this Letter of Authority, I / We are not entitled in law to receive any payment. If a cheque is sent to me, I / We shall return the same to the sender as I am precluded in law from accepting any payment.

In the event of my / our claim against any party involved in the abovementioned accident being unsuccessful for any reason whatsoever, I / We shall bear the repair / excess cost payable to Lai Huat (Meng Kee) Motor Pte Ltd either by cash / cheque or claim against my / our insurance policy.

I / We hereby authorise the payment of my / our claim (including any or all medical related invoices / receipts) to be made directly to my / our representative, Lai Huat (Meng Kee) Motor Pte Ltd accordingly.

In relation to the personal and vehicle information collected or otherwise provided during the course of the claim process (including by way of recordings), I agree and consent that Lai Huat (Meng Kee) Motor Pte Ltd may use, disclose and process my personal data for the purpose of responding and administering all activities related to my insurance claim.

Yours faithfully

Signature:

Name:

UEN:

~~NRIC No:~~

P S Defence

T08GA0011B





# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025991  
DATE : 29 SEPT 2022

## DISCHARGE VOUCHER

I/We, P S DEFENCE confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XD1987R the sum of Singapore Dollar Three Thousand Seventy Only (**\$3,070.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKD1279E and XD1987R on 04/07/2022 along/at TAN KIM CHENG ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ INNOVA ENGINEERING PTE LTD AND/OR WEI YANTING**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**LAI HUAT (MENG KEE) MOTOR PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



*[Handwritten signature]*

25 OCT 2022

.....  
Signature of vehicle owner/Date

P S Defence  
.....  
Name of vehicle owner /Date

来發 ( 明 記 ) 摩 哆 有 限 公 司  
**LAI HUAT (MENG KEE) MOTOR PTE LTD**

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267

GST No: M2-0128609-3

UEN: 199407592C

**TAX INVOICE**

EST No. .... EST0029719  
P S Defence

GST Reg No ..... M2-0128609-3  
Page ..... 1 of 1  
Number ..... INV0030535  
Your ref. .... TP-XD 1987R Lonpac  
Job No. .... 72818  
Our ref ..... 22.07.07  
Payment .....  
Date ..... 3/9/2022

Attn ..... LONPAC INSURANCE BHD

Vehicle No .... SKD 1279E  
Vehicle Model : Nissan Teana  
Accident on ... 4/7/2022

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
1.00		To supply and replace parts; labour charges for repairing, knocking, welding and to respray paint	2,400.00		2,400.00

Sub-Total ..... 2,400.00  
GST 7.00% ..... 168.00  
Total ..... S\$ 2,568.00

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给于快速与准确的测量方式和大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

XD1987R

Date of Accident

04/07/2022 **Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **28/12/2021 - 27/12/2022**Requested By ..... **Deborah Lai (Lai Huat (Meng K...**Requested Date ..... **04/07/2022 15:39****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 28 October 2022 8:25 AM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 \*\*\* LKK REF: CC4/LPC22006398/Kpa3

Dear Sirs,

For an update, we have settled the matter at \$3,070.00(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 2,568.00
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,070.00</b>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 29 September 2022 11:01 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [SEEK MANDATE] - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 \*\*\* LKK REF: CC4/LPC22006398/Kpa3

## Lonpac External - General

Dear Hsiao Tong,

Our reference is 21/22/22/VC05/025991

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 29 September 2022 10:45 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [SEEK MANDATE] - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 \*\*\* LKK  
REF: CC4/LPC22006398/Kpa3

Dear Gerald,

Please advise Lonpac claim ref.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 27 September 2022 10:54 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: [SEEK MANDATE] - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 \*\*\* LKK  
REF: CC4/LPC22006398/Kpa3

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 27 September 2022 10:20 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 \*\*\* LKK REF: CC4/LPC22006398/Kpa3

Your ref: **TBA**

Our ref : CC4/LPC22006398/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XD1987R(LONPAC) AND SKD1279E(TP) ON 04/07/2022**

We refer to the above matter.

We have highlighted to your good office on 06/07/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and hit third party parked vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"LAI HUAT (MENG KEE) MOTOR PTE LTD"** at **\$3,170.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,381.78	\$ 2,568.00 (\$2,400.00 + 7%GST)
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 4,083.78</b>	<b><u>\$ 3,170.00</u></b>

Surveyor recommended 4days for repair + 1PRS + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 6 July 2022 12:23 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 \*\*\* LKK  
REF: CC4/LPC22006398/Kpa3

Dear Sir / Madam,

Reattached with the correct Preliminary Advice for your perusal.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, July 6, 2022 12:18 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 \*\*\* LKK  
REF: CC4/LPC22006398/Kpa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, July 5, 2022 11:41 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 5 July 2022 9:56 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022

**Importance:** High

## Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Sent:** Tuesday, 5 July 2022 9:09 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022

**Importance:** High

Dear Sir

We refer to the above matter.

1. Please can you arrange to survey our client's vehicle no. SKD 1279E today?
2. Please advise officer in charge and confirm whether liability is in our client's favour?

Supporting documents are enclosed for your reference.

PW: Date of Accident (DDMMYYYY)

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267