Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 27 September 2022 10:20 AM

To: geraldpoh@lonpac.com
Cc: MT_Claim_SG; Admin A

Subject: [SEEK MANDATE] - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident:

04.07.2022 *** LKK REF: CC4/LPC22006398/Kpa3

Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Your ref: TBA

Our ref: CC4/LPC22006398/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD1987R(LONPAC) AND SKD1279E(TP) ON 04/07/2022

We refer to the above matter.

We have highlighted to your good office on 06/07/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and hit third party parked vehicle. We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer "LAI HUAT (MENG KEE) MOTOR PTE LTD" at \$3,170.00(all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-----------------------------------|----------------|----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 3,381.78 | \$ 2,568.00 (\$2,400.00 + 7%GST) |
| 2. Loss of Use (7days x \$100.00) | \$ 700.00 | \$ 600.00 (6days x \$100.00) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 4,083.78 | \$ 3,170.00 |

Surveyor recommended 4days for repair + 1PRS + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 6 July 2022 12:23 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 *** LKK

REF: CC4/LPC22006398/Kpa3

Dear Sir / Madam,

Reattached with the correct Preliminary Advice for your perusal.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, July 6, 2022 12:18 PM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com >

Cc: 'MT_Claim_SG' <<u>mt_claim@lonpac.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022 *** LKK REF: CC4/LPC22006398/Kpa3

Dear Gerald.

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, July 5, 2022 11:41 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'MT Claim SG' <mt claim@lonpac.com>

Subject: RE: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022

Dear Gerald.

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Tuesday, 5 July 2022 9:56 AM

To: 'assignments' <assignments@lkkauto.com>
Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022

Importance: High

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jenny Lim < jenny.lim@laihuat.com.sg>

Sent: Tuesday, 5 July 2022 9:09 am

To: MT_Claim_SG < < < claim@lonpac.com >

Subject: Request for Survey - Your Ref: XD 1987R / Our Ref: SKD 1279E - Date of Accident: 04.07.2022

Importance: High

Dear Sir

We refer to the above matter.

- 1. Please can you arrange to survey our client's vehicle no. SKD 1279E today?
- 2. Please advise officer in charge and confirm whether liability is in our client's favour?

Supporting documents are enclosed for your reference.

PW: Date of Accident (DDMMYYYY)

Thank you.

Kind regards.

Jenny Lim for LAI HUAT (MENG KEE) MOTOR PTE LTD 160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722 Tel: 64538110

Fax: 64538110