

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 12 September 2022 2:29 PM
To: MT_Claim_SG
Cc: Admin A
Subject: [SEEK MANDATE] - Accident involving GBL2715X (NTUC) claiming against GBK2308T (LONPAC) on 02/05/2022 Our Ref: 22/22/22/VC05/025746 *** LKK REF: CC4/LPC22006395/pa3
Attachments: LKK Survey Report & Photos.pdf; GBL2715X LOD.pdf; TP GIA REPORT.pdf

Your ref: **22/22/22/VC05/025746**
Our ref : CC4/LPC22006395/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK2308T(LONPAC) AND GBL2715X (TP) ON 02/05/2022

We refer to the above matter.

We have highlighted to your good office on 05/07/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured lorry side door mirror hit onto third party vehicle's rear right portion. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"YEW TEE AUTOMOBILE TECH PTE LTD"** at **\$730.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,067.29	\$ 428.00 (\$400.00 + 7%GST)
2. Loss of Rental (3days x \$130.00)	\$ 390.00	\$ 300.00 (3days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,459.29	<u>\$ 730.00</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 18 July 2022 2:17 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBL2715X (NTUC) claiming against GBK2308T (LONPAC) on 02/05/2022 Our Ref: 22/22/22/VC05/025746 *** LKK REF: CC4/LPC22006395/pa3

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, July 6, 2022 8:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBL2715X (NTUC) claiming against GBK2308T (LONPAC) on 02/05/2022 Our Ref: 22/22/22/VC05/025746 *** LKK REF: CC4/LPC22006395/pa3

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 5 July 2022 3:06 pm
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving GBL2715X (NTUC) claiming against GBK2308T (LONPAC) on 02/05/2022 Our Ref: 22/22/22/VC05/025746 *** LKK REF: CC4/LPC22006395/pa3

Dear Sir / Madam,

We refer to the above matter.

Please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Tuesday, July 5, 2022 10:53 AM
To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving GBL2715X (NTUC) claiming against GBK2308T (LONPAC) on 02/05/2022 Our Ref: 22/22/22/VC05/025746

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Tuesday, 5 July 2022 8:21 AM
To: YT(MG) <utauto@singnet.com.sg>; 'assignments' <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: YT(KB) <utauto2@singnet.com.sg>
Subject: RE: Accident involving GBL2715X (NTUC) claiming against GBK2308T (LONPAC) on 02/05/2022 Our Ref: 22/22/22/VC05/025746

Lonpac External - General

Without Prejudice

Dear Sir/Mdm

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear LKK

FYA -pls arrange TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: YT(MG) <utauto@singnet.com.sg>
Sent: Monday, 4 July 2022 7:19 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: YT(MG) <utauto@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>
Subject: Accident involving GBL2715X (NTUC) claiming against GBK2308T (LONPAC) on 02/05/2022
Importance: High

Hi,

Kindly please arrange survey at 39 Woodlands close #01-12, MEGA@Woodlands, Singapore 737856.

Please let us have the surveyor list to choose for.

Thank you.

Best Regards

Sky Teh

Mobile: 9747 1475
Email: info@yewteegroup.com
Website: www.yewteegroup.com
Like Us On Facebook

Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



NORTH HQ Office:

Mega@Woodlands

39 Woodlands Close #01-12

Singapore 737856

DID: 6256 2081 (3 Lines)

Fax: 6256 2533

Email: utauto@singnet.com.sg

EAST Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4

Unit No #01-61

Singapore 417800

DID: 6702 3113 (3 Lines)

Fax: 6702 3773

Email: utauto2@singnet.com.sg

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