Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 5 July 2022 12:16 PM

To: admin@mycar.sq; 'SUR'; assignments@lkkauto.com

Cc: Billy Tan; Claims Dept of CTI

Subject: SNM22D204548/C02/SKA4888T/TANKW-SJE LKK / FW: OUR REF: SNF5926Z YOUR REF:

SKA4888T PRE REPAIR INSPECTION FOR SNF5926Z

Hi LKK,

Please assist.

Thank you

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong

Executive Motor Claims Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Huiqin Tan <admin@mycar.sg> Sent: Tuesday, 5 July 2022 11:49 am

To: Lynn Khong < lynn.khong@sg.cntaiping.com>

Cc: Billy Tan <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SPAM-LOW: SNM22D204548/C02/SKA4888T/TANKW-SUR LIST / FW: OUR REF: SNF5926Z YOUR REF:

SKA4888T PRE REPAIR INSPECTION FOR SNF5926Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

Please appoint LKK for survey.

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219 W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Lynn Khong" < lynn.khong@sg.cntaiping.com>

Sent: 7/5/22 11:42 AM

To: "admin@mycar.sg" admin@mycar.sg
Ce: Billy Tan billy.tan@sg.cntaiping.com>, Claims Dept of CTI claimsdept@sg.cntaiping.com>

Subject: SPAM-LOW: SNM22D204548/C02/SKA4888T/TANKW-SUR LIST / FW: OUR REF: SNF5926Z YOUR REF: SKA4888T

PRE REPAIR INSPECTION FOR SNF5926Z

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Huigin,

We refer to your email dated 04/07/2022.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to <u>claimsdept@sg.cntaiping.com</u> when you reply to us.
NOTICE: In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175 . Any inconvenience caused is much regretted.
Regards,
Lynn Khong
Executive Motor Claims
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 Tel: (65) 6389 6116 F: (65) 6224 7175
W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/ WeChat: 太平狮城 Taiping SG
Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.
From: Claims Dept of CTI < com Sent: Tuesday, 5 July 2022 11:25 am To: 'admin@mycar.sg' < admin@mycar.sg ; Billy Tan < billy.tan@sg.cntaiping.com >; Lynn Khong < lynn.khong@sg.cntaiping.com > Subject: O/R: SNM22D204548/C02/SKA4888T/TANKW / FW: OUR REF: SNF5926Z YOUR REF: SKA4888T PRE REPAIR INSPECTION FOR SNF5926Z

Without Prejudice

Dear Lynn,
Please conduct PRS for SNF5926Z.
Note: officer in charge Billy Tan 63896175.
NOTICE :
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via emailor fax at 6224 7175. Any inconvenience caused is much regretted.
Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 F: (65) 62247175
W: <u>www.sg.cntaiping.com</u> FB: <u>www.facebook.com/chinataipingsg/</u> WeChat: 太平狮城 Taiping SG
Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, places notify the condenium editally. Places delete the a mail and any copies of it thereof transmitted.

the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Huiqin Tan <admin@mycar.sg> Sent: Monday, 4 July 2022 5:37 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNF5926Z YOUR REF: SKA4888T PRE REPAIR INSPECTION FOR SNF5926Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SNF5926Z

YOUR REF: SKA4888T

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SNF5926Z

ACCIDENT INVOLVING SNF5926Z AND SKA4888T

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards, **Huiqin** General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219 W: Mycar.sg | E: <u>Admin@mycar.sg</u>

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z