Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)

Sent: Tuesday, 19 July 2022 11:44 AM

To: Admin-D (LKKAuto); 'Henry, Irene James'; 'Chua, Gek Tiang Ruth'; assignments; SUR **Subject:** RE: SOMPO REF:CMTD2202310/RUC/RE: REQUEST FOR PRE-REPAIR INSPECTION

FOR SMS 9044K DOA: 04.07.2022

Attachments: Preliminary Advice.pdf; marked estimate.pdf; Photographs.pdf; LOG CARD.pdf

Dear Ruth,

Enclosed preliminary advice of vehicle SMS 9044K.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 5 July 2022 1:59 PM

To: 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>;

assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SOMPO REF: CMTD2202310/RUC/RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMS 9044K DOA:

04.07.2022

Dear Henry,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry, Irene James < irene.henry@sompo.com.sg>

Sent: Tuesday, 5 July 2022 1:29 PM

To: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>; Chua, Gek Tiang Ruth <<u>ruth.chua@sompo.com.sg</u>>;

assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Wu Jinee < <u>jinee.wu@fastechauto.com.sg</u>>; Summer (LKK Auto) < <u>admin-</u>

d@lkkauto.com>

Subject: RE: SOMPO REF:CMTD2202310/RUC/RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMS 9044K DOA: 04.07.2022

Dear LKK AUTO CONSULTANTS.

Kindly assist to arrange surveyor **Marcus Chua Kang Seng** to conduct the mentioned motor survey as chosen "SJE".

SAS reports not available as yet.

Vehicle No: SMS 9044k

Premises for the Pre-repair inspection: 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Contact Person: Shiying (6746 7158)

Note: * Currently working from home.

Best Regards
Irene Henry
Claims Division

D: 6322 4618 | **T**: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ong Shiying <shiying.ong@fastechauto.com.sg

Sent: Tuesday, July 5, 2022 10:55 AM

To: Henry, Irene James < irene.henry@sompo.com.sg>; Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Wu Jinee <jinee.wu@fastechauto.com.sg>

Subject: RE: SOMPO REF: CMTD2202310/RUC/RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMS 9044K DOA:

04.07.2022

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Without Prejudice

Dear Sir / Madam,

Please arrange (LKK Auto Consultants - Marcus Chua Kang Seng) to conduct the pre-repair survey.

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 7158 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Henry, Irene James <irene.henry@sompo.com.sg>

Sent: Tuesday, 5 July 2022 10:51 am

To: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>; Chua, Gek Tiang Ruth <<u>ruth.chua@sompo.com.sg</u>>

Subject: SOMPO REF:CMTD2202310/RUC/RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMS 9044K DOA:

04.07.2022

Our Reference: CMTD2202310/RUC

Your Reference: SMS 9044K

Without Prejudice

Date: 05.07.2022

Attention:

M/S FASTTECH AUTO PTE LTD

Dear Sirs,

1

ACCIDENT INVOLVING **YP 1648U** & SMS 9044K ON 04.07.2022

We refer to your Notice of Accident via email dated 04.07.2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 6329 5153/ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

		Selection (Indicate as
Motor Surveyor	Surveyor	tick)
	Kenneth Kong Seng	
LKK Auto Consultants	Cheong	

Marcus Chua Kang Seng

		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Note: * Currently working from home.

Best Regards Irene Henry Claims Division

D: 6322 4618 | **T**: 6461 6555



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Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ong Shiying < shiying.ong@fastechauto.com.sg>

Sent: Monday, July 4, 2022 4:37 PM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>

Cc: Jason < Jason@fastechauto.com.sg>; Wu Jinee < jinee.wu@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMS 9044K DOA: 04.07.2022

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Without Prejudice

Dear Sir / Madam.

Your insured's vehicle: YP 1648U.

Date of accident: 04/07/2022

Please arrange Pre-repair Inspection for my client's vehicle no: SMS 9044K.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least $\underline{10 \text{ motor surveyors}}$ within $\underline{2}$ $\underline{\text{days}}$ of the notice.

Thank you

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 7158 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.