

Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 4 July 2022 4:52 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com
Cc: Choo, Thelma
Subject: FW: LKK/MC \ CMTD2202274/THE - Pre-Repair Inspection for SJB 1280 Y // Acc on 29/06/2022 @ 13:30 HR along PIE TWDS CHANGI INVLG SJB 1280 Y and FBK 5877 Y
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Monday, July 4, 2022 4:47 PM

To: 'Nineteen Autowerks' <nineteenautowerks@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK/MC \ CMTD2202274/THE - Pre-Repair Inspection for SJB 1280 Y // Acc on 29/06/2022 @ 13:30 HR along PIE TWDS CHANGI INVLG SJB 1280 Y and FBK 5877 Y

Without Prejudice

Our Reference: CMTD2202274/THE

Your Reference: SJB1280Y

Hi Vessie,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SJB1280Y** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Monday, July 4, 2022 4:37 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: PRI \ CMTD2202274/THE - Pre-Repair Inspection for SJB 1280 Y // Acc on 29/06/2022 @ 13:30 HR along PIE TWDS CHANGI INVLG SJB 1280 Y and FBK 5877 Y

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Dear Grace,

Kindly appoint Marcus from LKK as the surveyor.

Thank you.

On Mon, 4 Jul 2022 at 4:35 PM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2202274/THE

Your Reference: SJB1280Y

Without Prejudice

Date: 04/07/2022

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NINETEEN AUTOWERKS PTE LTD

Dear Vessie,

ACCIDENT INVOLVING FBK5877Y & SJB1280Y ON 29.06.22

We refer to your Notice of Accident dated 04/07/2022.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
		Steve Chen	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Monday, July 4, 2022 3:01 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: FW: [Possible Malware Fraud]Pre-Repair Inspection for SJB 1280 Y // Accident on 29/06/2022 @ 13:30 HR along PIE TOWARDS CHANGI (BETWEEN LAMP POST 1572 & 1570) involving Vehicle Number SJB 1280 Y and FBK 5877 Y

Hi Colleagues,

PRI email for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division



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From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Monday, July 4, 2022 2:41 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: [Possible Malware Fraud]Pre-Repair Inspection for SJB 1280 Y // Accident on 29/06/2022 @ 13:30 HR along PIE TOWARDS CHANGI (BETWEEN LAMP POST 1572 & 1570) involving Vehicle Number SJB 1280 Y and FBK 5877 Y

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Dear Sir/Mdm,

We are instructed by CHUA LI CHUAH to notify you of a road traffic accident on 29/06/2022 at about 13:30 HR along PIE TOWARDS CHANGI (BETWEEN LAMP POST 1572 & 1570) involving our client's vehicle registration number SJB 1280 Y and vehicle registration number FBK 5877 Y driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Kindly provide a list of surveyors to choose from, you may contact me @ **9674 1991** should you require more information.

*Survey Address: [39 Woodlands Close](#), MEGA@Woodlands #01-24, Singapore 737856

Thank you.

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Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd [Block 436 Tampines Street 43 #07-97 Singapore 520436](#) | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

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Best Regards,

Vessie Foo

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