

Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 4 July 2022 4:47 PM
To: assignments; Admin-D (LKKAuto)
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

OUR VEH: FBR4238L/ YOUR VEH: YQ2080U (MSIG) DOA: 19/06/22

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



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From: Ong Zi Hui
Sent: Monday, 4 July 2022 4:33 PM
To: Sarah <sarah@islandlaw.com.sg>
Subject: RE: OUR VEH: FBR4238L/ YOUR VEH: YQ2080U (MSIG) DOA: 19/06/22

Hi Sarah,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

Ong Zi Hui

Admin Officer, Claims Services (In-House Survey)

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From: Sarah <sarah@islandlaw.com.sg>

Sent: Monday, 4 July 2022 4:32 PM

To: Ong Zi Hui <zihui_ong@sg.msigg-asia.com>

Subject: RE: OUR VEH: FBR4238L/ YOUR VEH: YQ2080U (MSIG) DOA: 19/06/22

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Zi Hui,

We refer to your email below.

We are instructed to accept LKK as the mutually agreed SJE.

Please proceed to liaise with the workshop for inspection.

Best Regards,

Sarah Liu

Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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From: Ong Zi Hui [mailto:zihui_ong@sg.msig-asia.com]
Sent: Monday, 4 July 2022 3:46 pm
To: Sarah
Subject: RE: OUR VEH: FBR4238L/ YOUR VEH: YQ2080U (MSIG) DOA: 19/06/22

Hi Sarah,

We refer to your email dated 04/07/2022.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants (**unavailable for this week**)
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Tay Beng Hee
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you.

Ong Zi Hui

Admin Officer, Claims Services (In-House Survey)

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From: Sarah <sarah@islandlaw.com.sg>

Sent: Monday, 4 July 2022 2:32 PM

To: Claims SG <claims@sg.msia-asia.com>

Subject: OUR VEH: FBR 4238L/ YOUR VEH: YQ 2080U

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

ACCIDENT INVOLVING FBR 4238L & YQ 2080U ON 19/06/2022 AT 1026 HOURS ALONG SIMS AVE

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Mr Mohamed Rafi Bin Kader Hussein, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **FBR 4238L**.

Please be informed that the said vehicle can be inspected at:

Name: Erofia Motor Trading Pte Ltd

Address: 1 Kaki Bukit Avenue 6 #02-62 Singapore 417883

Contact Person: Mr. Teo

Contact Number: 6752 7740 / 90696165

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu

Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210
Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg



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