

## Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 5 July 2022 11:00 AM  
**To:** Ashlyn Chng; 'SUR'; assignments  
**Cc:** Claims Dept of CTI; 'Sam San Joi UBI'  
**Subject:** RE: SNM22D204651/C02/GBH8999A/LEWLC / FW: arrange third party claim survey for vehicle SLD48A

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please let us have the copy of the estimated costs of repairs.

In view of the above, we agree on Direct Settlement, subject to consistency of damages, based on M/s LKK's findings, with supporting documents.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>  
**Sent:** Tuesday, 5 July 2022 10:47 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D204651/C02/GBH8999A/LEWLC / FW: arrange third party claim survey for vehicle SLD48A

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Dear Jenny,

We would like to choose Marcus Chua (LKK) to conduct the survey.

Appreciate if you could revert the liability soonest.

Thank you.

Regards,  
Ashlyn

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, 5 July 2022 10:43 am

**To:** Sam San Joi UBI <[SanJoi.Sam@borneomotors.com.sg](mailto:SanJoi.Sam@borneomotors.com.sg)>; Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D204651/C02/GBH8999A/LEWLC / FW: arrange third party claim survey for vehicle SLD48A

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**Without Prejudice**

**Our reference:** SNM22D204651/C02/GBH8999A/lewlc

**Your reference:** SLD48A

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBH8999A & SLD48A on 03/07/2022**

We refer to your email of 04/07/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 5 July 2022 10:24 am

**To:** 'Sam San Joi UBI' <[SanJoi.Sam@borneomotors.com.sg](mailto:SanJoi.Sam@borneomotors.com.sg)>; [Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204651/C02/GBH8999A/LEWLC / FW: arrange third party claim survey for vehicle SLD48A

Without Prejudice

Dear Jenny,

Please conduct PRS for SLD48A.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, 5 July 2022 10:10 AM  
**To:** 'Sam San Joi UBI' <[SanJoi.Sam@borneomotors.com.sg](mailto:SanJoi.Sam@borneomotors.com.sg)>  
**Cc:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Subject:** RE: arrange third party claim survey for vehicle SLD48A  
**Importance:** High

Without Prejudice

Dear Sir,

Tried calling but unable to reach you. Appreciate earliest assistance to advise on accident date and timing to process pri.

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Thank you

Chong Boon Sen

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**From:** Sam San Joi UBI [SanJoi.Sam@borneomotors.com.sg](mailto:SanJoi.Sam@borneomotors.com.sg)  
**Sent:** Monday, 4 July 2022 3:19 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Subject:** arrange third party claim survey for vehicle SLD48A

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Dear officer,

Kindly arrange to survey the vehicle by tomorrow (05/07/2022) at Borneo Motors Ubi Centre.

Address: 17 Ubi road 4 S408611

Note: vehicle already grounded in workshop

Thank you

Sam

98476209