

Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 4 July 2022 4:18 PM
To: JWG CLAIMS; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI; Jacqueline Tan
Subject: SNM22D204612/C02/YQ3938P/TANCHC-SJE LKK /RE: PRI ARRANGEMENT PC5869Y | ACC ON 01/07/2022 INV VEH NO. PC5869Y (OUR REF) & YQ3938P (YOUR REF)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Xin Min,

We are unable to locate your client's GIA report.
Please advise completed copy.

Thank you

Hi LKK,

Please assist SJE PRS.

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047
Tel: 6909 8882 | Fax: 6909 9592

Thank you

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Monday, 4 July 2022 3:50 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: SNM22D204612/C02/YQ3938P/TANCHC-SUR LIST /RE: PRI ARRANGEMENT PC5869Y | ACC ON 01/07/2022
INV VEH NO. PC5869Y (OUR REF) & YQ3938P (YOUR REF)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice,

Dear Lynn,

We would like to appoint Bryan from LKK Auto to conduct the survey.

Thank you

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com

On Monday, 4 July 2022 at 11:19:37 am SGT, Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 4 July 2022 9:59 am

To: 'JWG CLAIMS' <jwg.claims@yahoo.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D204612/C02/YQ3938P/TANCHC /RE: PRI ARRANGEMENT PC5869Y | ACC ON 01/07/2022
INV VEH NO. PC5869Y (OUR REF) & YQ3938P (YOUR REF)

Without Prejudice

Dear Lynn,

Please conduct PRS for PC5869Y.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Friday, 1 July 2022 1:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT PC5869Y | ACC ON 01/07/2022 INV VEH NO. PC5869Y (OUR REF) & YQ3938P (YOUR REF)

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Without Prejudice,

RE: ACCIDENT INVOLVING PC5869Y ALONG PASIR RIS ST 51 BLK 528C ON 01/07/2022 @ 1115HRS.

We refer to the above matter.

We are instructed to notify you of a road accident on **01-JULY-2022** at about **1115** hours along **PASIR RIS ST 51 BLK 528C** involving our client's vehicle registration number **PC5869Y** and vehicle registration number **YQ3938P** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08
AMK Autopoint

Singapore 568047

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com