

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 4 July 2022 2:09 PM
To: Evelyn Ng; Admin A; Admin-D (LKKAuto); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Admin
Subject: URGENT!!! ERGO REF. CDMCG22001268 Notification of accident for our insured veh SLA3604R

Importance: High

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Evelyn Ng <evelyn1911ngsautomotive@gmail.com>
Sent: Friday, 1 July 2022 4:25 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: ERGO REF. CDMCG22001268 Notification of accident for our insured veh SLA3604R

Dear Sir/Mdm,

Kindly appoint LKK to survey.

Best Regards,

NGS AUTOMOTIVE
Blk 10 Ang Mo Kio Ind Pk 2A
#02-01 AMK AutPoint
Singapore 568047
Evelyn Ng HP 9695 5547

On Fri, 1 Jul 2022 at 16:07, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Evelyn,

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

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From: Evelyn Ng <evelyn1911ngsautomotive@gmail.com>
Sent: Friday, 1 July 2022 1:00 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Notification of accident for our insured veh SLA3604R

Dear Sir/Madam,

RE: Accident on 30/06/2022 @08:45hrs

Along Boon Lay Way

Involving SLA3604R & GBE8059D

Claims Against Veh GBE8059D(Ergo)

Vehicle SLA3604R (in workshop)

Kindly be informed that an accident involving my/our vehicle no. **SLA3604R** and vehicle(s) no. **GBE8059D** had taken place at/along on date **30/06/2022** at time **08:45** hours.

Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case.

Warmest Regards,

NGS AUTOMOTIVE

Blk 10 Ang Mo Kio Ind Pk 2A

#02-01 AMK AutPoint

Singapore 568047

Evelyn Ng HP 9695 5547

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