

Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 4 July 2022 2:01 PM
To: Celine Fong (LKKAuto); Yan (LKK Auto); Hwang, Shiang Yi; 'assignments'; 'SUR'
Subject: RE: PRI/LKK \ CMTD2202299/SYH(nr) - Our Ref : 220701/T/SW ACCT INVLG FBP8948E/ FBL8367C ON 24.6.2022 ALONG BUKIT TIMAH ROAD & STEVENS ROAD

Hi Celine,

As spoken, kindly arrange **Mr. Steve Chen** to survey **FBP8948E** on a without prejudice and any admission of liability basis.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, July 4, 2022 12:29 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: PRI/LKK \ CMTD2202299/SYH(nr) - Our Ref : 220701/T/SW ACCT INVLG FBP8948E/ FBL8367C ON 24.6.2022 ALONG BUKIT TIMAH ROAD & STEVENS ROAD

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Dear Grace,

We don't have surveyor cover west today.

Please re-assign. Thank you.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 4 July 2022 10:58 AM

To: info <info@catherinelimllc.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; admin-d@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: PRI/LKK \ CMTD2202299/SYH(nr) - Our Ref : 220701/T/SW ACCT INVLG FBP8948E/ FBL8367C ON 24.6.2022
ALONG BUKIT TIMAH ROAD & STEVENS ROAD

Without Prejudice

Our Reference: CMTD2202299/SYH

Your Reference: 220701/T/SW

Dear Sally

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **FBP8948E** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: info <info@catherinelimllc.com>

Sent: Monday, July 4, 2022 10:41 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: RE: PRI \ CMTD2202299/SYH(nr) - Our Ref : 220701/T/SW ACCT INVLG FBP8948E/ FBL8367C ON 24.6.2022
ALONG BUKIT TIMAH ROAD & STEVENS ROAD

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Dear Sirs (Without Prejudice)

We refer to your list.

Our client is not agreeable to your list of surveyors and wish to appoint Lee Appraisal. Thank you.

Regards

Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 4 July 2022 10:36 am
To: info <info@catherinelimllc.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: PRI \ CMTD2202299/SYH(nr) - Our Ref : 220701/T/SW ACCT INVLG FBP8948E/ FBL8367C ON 24.6.2022 ALONG BUKIT TIMAH ROAD & STEVENS ROAD

Our Reference: CMTD2202299/SYH
Your Reference: 220701/T/SW

Without Prejudice

EMAIL ONLY

Date: 04/07/2022

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CATHERINE LIM LLC

Dear Grey,

ACCIDENT INVOLVING FBL8367C & FBP8948E ON 24.06.22

We refer to your Notice of Accident dated 01/07/2022.

Kindly re-direct your future motor claims Survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	

	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Monday, July 4, 2022 9:00 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: Our Ref : 220701/T/SW ACCIDENT INVOLVING FBP 8948E/ FBL 8367C ON 24.6.2022 ALONG BUKIT TIMAH ROAD & STEVENS ROAD

Hi Colleagues,

New claim for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division



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From: info <info@catherinelimllc.com>

Sent: Friday, July 1, 2022 5:01 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: Our Ref : 220701/T/SW ACCIDENT INVOLVING FBP 8948E/ FBL 8367C ON 24.6.2022 ALONG BUKIT TIMAH ROAD & STEVENS ROAD

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RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING FBP 8948E/ FBL 8367C ON 24.6.2022 ALONG BUKIT TIMAH ROAD & STEVENS ROAD

We are instructed by **SOFHIAN BIN MOHAMED ALI** to notify you of a road traffic accident involving our client's vehicle No. FBP 8948E and vehicle No. FBL 8367C driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: Speedway Motor Pte Ltd
36 Toh Guan Road East
Enterprise Hub #01-32
Singapore 608580

Contact: Sally @ 6316 1611

Regards,
Greg
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
New Address with effect from 28 February 2022
12 Eu Tong Sen Street

#05-172 The Central (Soho 2)
Singapore 059819
(UEN No. 201310922K & GST Registration No: 201310922K)
Tel: 6438 5500